Your travel guide to Contiki & Europe

Inside you’ll find information about your tour & the places you’ll visit.
Snow and Fun all year round

Titlis
The highest glacier excursion in Central Switzerland (10’000 ft.)

Titlis Rotair
The world’s first revolving cable-car that takes you into a unique glacier world!

Ice Flyer Chair Lift
Float safely over the glacier crevasses.

Titlis Glacier Park
Enjoy the thrills of a micro-scooter, balancer, boogie board or classic snow tube.

Unique Panorama
Breathtaking view from the sun terrace or the wind-protected Toporama.

Titlis Rotair
CH-6391 Engelberg
Phone +41 (0)41 639 50 50
titlis@titlis.ch, www.titlis.ch
Welcome to Contiki

Thank you for choosing to travel with us!
We’re looking forward to helping you see and discover Europe, from the Colosseum in Rome to the amazing beaches of Corfu.

Before you start your tour, take some time to read through this Travellers Guide – there’s lots of helpful information about Europe and your holiday. It’s full of ideas like what to pack, how much money you’ll need, what to do in the city where your tour starts, and much more.

We’ve been travelling Europe & the world for almost 50 years - we know it inside and out. From included sightseeing to places to eat and things to do in your free time, we know what you’re after and we’re looking forward to taking you there.

On behalf of all the team at Contiki Europe – have a great holiday!

Ben Hall
Managing Director
Contiki Europe

Note: This guide is provided to Contiki clients from around the world –the terms Budget/Concept and Time Out/Superior are interchangeable – their use in our brochures and on our website will depend on which country you come from.
Personal details

About me:
Name: ......................................................
Home Address: ..............................................
..............................................................
..............................................................
e-mail: ......................................................
Mobile Phone: ..............................................
Home Phone: ..............................................
Blood Group: ..............................................
Allergies: ....................................................
Driver's Licence (Home): ..............................
Driver's Licence (International): .................
PIN: .........................................................

Emergency contact:
Name: ......................................................
Relationship: .............................................
Phone: ......................................................

Passport details:
Number: ....................................................
Expiry Date: ............................................... 
Date passport issued: .................................
Where passport issued: ..............................

Travel insurance:
Company Name: ........................................
Policy Number: .........................................
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antico ristorante

LA CERTOSA

Via Cassia No 1 - 50124 Galluzzo (Firenze)
Tel: (055) 2048876
Fax: 2047109
e-mail: ristcert@tin.it

MUSICAL EVENINGS
AND FLORENTINE FOLKLORE

The true tradition of the most genuine Tuscan cooking
SPIT - GRILL - GAME - BUFFET
Before you go

What to pack?
Below is a guide about how much luggage to bring on tour & ideas for what to pack for the time of year you’re travelling. The golden rule of travellers is: “Decide how many clothes you want to take – halve the amount and that’s how much you’ll need!”

Baggage allowance
You may bring on tour with you one reasonably sized bag or suitcase, (29” x 20” x 10” / 73cm x 50cm x 25cm) with a maximum weight of 20kgs (44lbs) and one piece of hand luggage (to carry on the coach with you) with a maximum weight of 4kg (8lbs). Please make sure you pack to these weights, as it’s required by European safety regulations.
The checklist below gives you an idea of the clothing that you will require on your tour. In Europe, even in summer, it can be cool and wet in some locations, and warm clothing is definitely recommended on tours early or late in the year.

- Rainproof jacket
- Jeans
- Shorts
- T-shirts
- Thick Sweater/Jumper
- Underwear
- Swimwear
- Socks
- Thongs/sandals/flip-flops
- Smart shoes
- Comfortable walking shoes
- Travel alarm clock
- Towel (Concept/Budget & Camping tours only)

- Toiletries
- Sunglasses
- Writing material
- Sewing kit
- Sunscreen
- Washing powder
- Aspirin – medicines, etc.
- Adaptor for electrical items
- Camera and memory cards
- Ipod
- Pillow (Camping tours only)
- Insect repellent

His:
- Casual shirts
- Smart trousers
- Tie
- Blazer, jacket or suit (for evenings out)

Hers:
- Skirts
- Summer dresses
- Smart dress (for evenings out)
**Before you go**

**Hand Luggage/Overnight bag**

On many tours it will be necessary to use an overnight bag on some occasions where it’s not possible to unload your suitcase, such as overnight ferries or when staying in hotels with difficult access. We recommend that your hand luggage is suitable as an overnight bag as well.

**Check-in online**

Give us your details and tell us what you’re interested in before you start your tour. It’ll save you time, so you can get on with having fun as soon as you arrive. Visit contiki.com/checkin for details.

Note: Visit contiki.com/checkin to see if Check-in is available in your region.

**Electricity & voltage**

Most locations where Contiki travel in Europe operate on alternating current (AC) which varies between 220 – 240v. Clients from North America should note that due to the difference in voltage (120v in USA and Canada) you may require a power convertor to enable electrical equipment to work in Europe and Britain.

Throughout Europe you will require an adaptor which allows you to plug into a two pin European power socket. In Great Britain and Ireland you will require an adaptor which allows you to plug into a 3 pin British power socket.

**Flying Hints**

- Ensure you carry all your travel documentation, your camera and any things to keep you occupied on your flight in your hand luggage.
- Most airports have restrictions on the amount of liquids that can be in your hand luggage. Check restrictions before you pack.
- Take advantage of Duty-Free shopping but check the current Duty-Free limits that apply in your destination.
- Don’t carry articles packed by others and never accept articles to carry from people not known to you.
- On longer flights to Europe, make sure you drink plenty of water and walk the aisle regularly.
- Adjust immediately into local time on arrival by staying awake until evening before sleeping. This will help you recover from jet-lag.
Before you go

Documents & money
The checklist below gives you an idea of some other things you may need to organise and pack before you depart:
- Travel insurance
- Passport
- Visas (if applicable, see below)
- Credit cards and cash
- Contiki tour documents & hotel vouchers
- Copies of your passport, credit card numbers, travel insurance policy, etc.

Visas
Depending on your nationality, you may require visas to enter some of the countries included in your tour. Check with your travel agent or online to determine whether you require visas and ensure you obtain them prior to departure if necessary.

Money matters
Currency
The main two currencies you’ll encounter in Europe are the British Pound and the Euro.

Great Britain
The basic unit of currency in Britain is the Pound (£). One Pound is made up of 100 pence (p). In paper form you’ll find £5, £10, £20 and £50 (rare) notes / bills. The coins available are 1p, 2p, 5p, 10p, 20p, 50p, £1 and £2.

European Monetary Area (Euro Zone)
The basic unit of currency in the Euro Zone is the Euro (€). One Euro is made up of 100 cents (c). In paper form you’ll find €5, €10, €20, €50, €100, €200 (rare) and €500 (rare). The coins available are 1c, 2c, 5c, 10c, 20c, 50c, €1 and €2.

Your tour may travel to countries where the Pound & Euro are not used, such as Switzerland, Croatia, Turkey, etc. – your Tour Manager will explain the currency when you arrive there.

Access to money
We highly recommend that you carry your currency in a number of different ways (cash, credit cards) so that you have access to money at all times while you’re on tour.

It is always advisable to start your tour with some cash in local currencies such as Euro, Swiss Franc or British Pounds. Beyond that cash there are a number of options:
- Access cash from your own bank account via a debit/cash card – having a card with either the Visa or Maestro logos on it will mean you have access at a large number of cash machines.
Before you go

Access to money cont’d:

- Purchase a pre-paid debit card via a company such as Travelex which allows you to load money onto the card which can be withdrawn while you are overseas. You may even be able to buy your card in Euro which means you know exactly how much you’re spending in advance.

- Credit cards – use your credit cards from home to reduce the amount of cash you need to carry. Most restaurants, shops, museums, sights, etc. in Europe will accept payment by credit card.

- Almost all cash machines in Europe require a pin number to be entered when using them – ensure your debit cards, pre-paid cards and credit cards have a pin number connected to them.

Note: Contiki Explore More optional activities can’t be paid for by credit card.

Budgeting

There are loads of great things to spend your money on while you’re in Europe – from a trip up the Eiffel Tower, to a special dinner or that jacket that you just can’t resist…so how much money should you bring?

Remember your tour already includes plenty of things such as breakfast on every day, many evening meals, lots of sightseeing, guided tours and activities, and much more. So what else will you spend your money on? As a guide, the table below shows you the main items you’ll probably spend your money on while you’re on tour.

<table>
<thead>
<tr>
<th>Item</th>
<th>Approximate cost</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lunch</td>
<td>€7 - €10</td>
<td>Every day (Note: Cruising tours include some lunches, so check your tour documents for details)</td>
</tr>
<tr>
<td>Dinner</td>
<td>€20</td>
<td>On nights when there is no included or optional dinner</td>
</tr>
<tr>
<td>Public transport / taxis</td>
<td>€5 - €10</td>
<td>On free days in cities</td>
</tr>
<tr>
<td>(during free time)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sightseeing / museum</td>
<td>€10 - €15 per</td>
<td>On free days in cities</td>
</tr>
<tr>
<td>entrances</td>
<td>museum/sight</td>
<td></td>
</tr>
<tr>
<td>Optional Activities</td>
<td>€15 - €20</td>
<td>Average amount per day if you do all activities</td>
</tr>
<tr>
<td>Entertainment / drinks</td>
<td>€10 - €40</td>
<td>As often as you want</td>
</tr>
<tr>
<td>Internet access</td>
<td>€2 - €5 per hour</td>
<td>On free days in cities</td>
</tr>
<tr>
<td>Souvenirs</td>
<td>€5 - €10</td>
<td>On free days in cities</td>
</tr>
</tbody>
</table>
Before you go

Be aware that costs vary from country to country. Eg Scandinavia is much more expensive than the rest of Europe, so you will need much more per day (a beer will cost you around €8 at a regular bar in Scandinavia).

Making phone calls

Contiki Global Phonecard – Get your FREE Global Phonecard in your Contiki Pack!

Save money on calling home from around the World using a Contiki Global Phonecard!

Your Contiki Global phonecard is more than just a phonecard. It has heaps of great value features:

- Low cost international and long distance calls: Save up to 70% off payphones and hotel phones calling from over 150 countries.
- Each card comes with a FREE 5 minute call so you can let your family know that you arrived safely.
- Messaging: Friends and family can leave you voice messages for FREE - no matter where you are. You can then retrieve your messages over the phone or the web. Send SMS (text messages) from the web to any Cell Phone worldwide - check it out at www.contiki.ekit.com..
- 24 x 7 Customer Service: Our multilingual team provide FREE assistance 24 hours a day, 7 days a week, 365 days a year. Call the free phone access number for the country you are in and press 0 # to speak with a consultant.

One of the best things about the Contiki Global phonecard is that it is RECHARGEABLE! Always go to www.contiki.ekit.com for all the latest access numbers and calling tips. If you are visiting a city where there is an economy number, use this for even cheaper rates. You may require a coin deposit for the payphone but the Contiki Global phonecard rate will be much cheaper. Dialling Toll Free access numbers usually require no coin deposit but the per-minute charge on your Contiki Global phonecard will be higher.

Save money and stay in touch wherever you are with the Contiki Global Phonecard!

Contiki International roaming SIM card

If you want an even more convenient option, why not get yourself a FREE Contiki roaming SIM card? Go to www.contiki.ekit.com/mobile for more information. It saves you 70% on Global roaming rates and works from all the countries that you will visit on your Contiki tour and more, over 110 Countries in total!

Using your Cell Phone from home while travelling can become very costly. With the Contiki Global SIM card calls cost from just 49c per-minute as well as FREE to receive calls in over 50 Countries!
KEEP IN TOUCH
No matter where you are in the world!

FREE Contiki Global SIM Card®
with US$5 bonus call credit!
Save up to 90% on international roaming charges

International mobile phones & SIM cards

Visit - www.contiki.ekit.com/freesim
to redeem your SIM card today
Use your Contiki Booking Reference Number when ordering your Free SIM

FREE Online Travel Journal!

Family and friends can easily follow your trip online, read your journal and call or text you at the click of a button!

Update your Travel Journal direct from your mobile with text, photos and podcasts

For more information and to buy yours today visit www.contiki.ekit.com

* Simply add US$20 of additional call credit to take advantage of this offer. Free Online Travel Journal included with compatible services. For details visit www.contiki.ekit.com. Correct at time of printing, January 2010.
ANGLO PACIFIC
BAGGAGE SHIPPING

OVER 500,000 SATISFIED CUSTOMERS
HAVE ALREADY TRUSTED THEIR POSSESSIONS
TO ANGLO PACIFIC, LONDON’S LEADING SHIPPERS

> Free tea cartons and bubblewrap
> Free collection from the Royal National Hotel
> Door to door by sea/air/road worldwide
> Comprehensive cover
> On Line shipment tracking of every item in transit
> Bonded by the British Association of Removers
> Contiki’s exclusive shipper for over 20 years

WE’LL HAVE THE PACK
OFF YOUR BACK BUT
NEVER THE SHIRT!

<table>
<thead>
<tr>
<th>Aus/NZ/RSA</th>
<th>Sea Freight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Ports (door to door)</td>
<td>1st: £110, Extra: £3.36</td>
</tr>
<tr>
<td>Suitcase (30kg)</td>
<td>£120</td>
</tr>
<tr>
<td>Tea Carton (30kg)</td>
<td>£3.98</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Aus/NZ/RSA</th>
<th>Air Freight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Airports</td>
<td>(from per kg)</td>
</tr>
<tr>
<td>Airport Only</td>
<td>£6.83</td>
</tr>
<tr>
<td>Door to Door</td>
<td>£3.98</td>
</tr>
</tbody>
</table>

FOR FURTHER INFORMATION VISIT US AT
THE CONTIKI CLIENT INFORMATION CENTRE
TEL 020 7637 0802
Email: info@angloPacific.co.uk   www.angloPacific.co.uk
Before you go

Contiki International roaming SIM card cont’d:
For more rates information go to www.contiki.ekit.com/mobile
Save a bundle on your calling and texting from around the world and control your spending whilst travelling.
Top up your SIM card anytime anywhere either over the phone by dialling 191 or online at www.contiki.ekit.com.

Travel Journal – Get a FREE automatic Travel Journal with an ekit SIM card!
You could also get a FREE automatically updated record of your trip when you buy an ekit SIM card!
The travel journal automatically plots your current location using Google maps and uploads photos of where you are to keep family and friends back home up-to-date on your progress!
You have the freedom personalise your Journal as much or as little as you want! Log into journal online or text your entries direct to your Journal using your ekit SIM. You can also upload your own photos and let your friends and family comment on what a great time you are having!
Keeping in touch has never been easier or more fun! Simply go to http://www.contiki.ekit.com/ekit/tj/ to create your journal and leave your log in details with friends and family back home to let them follow your trip day-by-day. Journal auto-updates with cool features like local time and weather for your current location so folks back home know when to call and leave messages for you! Let mum and dad even top up your calling credit through logging into Journal so there is no excuse not to call home!
So buy a ekit SIM card today and set up your own Travel Journal at http://www.contiki.ekit.com/ekit/tj/

International country codes
When calling home you will need to ensure you use the correct country code – below are a few for your reference.

<table>
<thead>
<tr>
<th>Country</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>61</td>
</tr>
<tr>
<td>Great Britain</td>
<td>44</td>
</tr>
<tr>
<td>New Zealand</td>
<td>64</td>
</tr>
<tr>
<td>Japan</td>
<td>81</td>
</tr>
<tr>
<td>Singapore</td>
<td>65</td>
</tr>
<tr>
<td>Israel</td>
<td>972</td>
</tr>
<tr>
<td>Mexico</td>
<td>52</td>
</tr>
</tbody>
</table>

Your Tour Manager can recommend the most convenient places to call home.
General information

Your Contiki Crew

Tour Manager
Think of your Tour Manager as your walking, talking guidebook. They’re there to help you make the most of each day. They’ve been on an intensive training tour through Europe so they really know their stuff. Best of all they take care of all the organising – accommodation, sightseeing, optional excursions, etc – so that you don’t have to.

Driver
Our Tour Drivers are well trained to handle jam-packed streets and fast-moving freeways. They know their way around, so you can sit back and relax. Best of all, they’ll drop you right at your door so you won’t have to lug your bags around.

Contiki Cooks and Reps (Concept/Budget & Camping)
We’ve got over 90 live-in site staff in Europe to make sure your tour runs without a hitch. Our mobile cooks travel with you on Camping tours, and our Site Reps look after you at Concept (Budget) tour stopovers and villages. (They live there, so they’re great for local knowledge.)

Accommodation

Time Out (Superior) tours
Time Out (Superior) tours are all comfortable hotels with good locations & great facilities. Our well-located hotels mean you’re often central, with easy access to public transport & key monuments. And our feature hotels are special spots that are truly unique, like a 19th century Chateau near Lyon, a lodge in the Swiss Alps or a villa near Rome with 360 degree views of the city. Your Tour Manager will explain all the important details such as how check-in works, where your room is located, where dinner will be served, etc.

Concept (Budget) tours
Concept (Budget) tours are all about mixing it up. There’s a huge variety of accommodation on our Concept (Budget) tours – from Special Stopovers such as our French Chateau, Austrian Gasthof & Swiss Chalet to Contiki Villages. Accommodation is maximum quad-share, with many free upgrades to twin-share, almost all with private bathroom facilities.

Camping tours
The original way of travelling Europe with Contiki! You’ll sleep in spacious twin share tents (designed for 3) on comfortable air-mattresses that you put up and take down at our well-equipped campsites.

Note: On Concept (Budget) and Camping tours you’ll be asked to help out with a few basics like chopping vegetables, washing up, etc. Meal times bring everyone together and it’s fun to pitch in and help.
If you haven’t been to sea palace, you haven’t been to Amsterdam

Oosterdokskade 8, 1011 AE Amsterdam
Tel 020 - 6264777 • Fax: 020 - 6204266 • Web: www.seapalace.nl
General information

Your coach
Our modern air-conditioned coaches are the best in Europe, and we update our fleet regularly to make sure they’re environmentally friendly. Then there are the Contiki extra’s like panoramic windows, a stereo sound system, reclining seats, a toilet, and power points for ‘charging on the go’ (don’t forget your power adaptor).

Since you’ll spend a bit of time on the coach travelling from place to place, your Tour Manager will explain the best ways of enjoying your time and keeping the coach comfortable for everybody on board.

Your comfort is our top concern so we make frequent stops every few hours where you will have the opportunity to buy a drink or snack, smoke (if you do) and use toilets. All of our coaches are equipped with a toilet which is available for use in between stops if necessary.

Shopping
Europe is a great place to shop – from well known brands at lower prices than at home, to souvenirs and boutique items.

Your Tour Manager will give you ideas on the best shops, so make sure you ask them at the start of the tour if there’s something special you’re after. They’ll also provide you with details of how to claim back VAT (sales tax) on certain items when you return home – this is usually done for items purchased in the European Union (EU) when you depart from the EU for the final time.

Health
It’s important to look after your health whenever you are travelling, as you may have more late nights and early mornings than you do at home. Your Tour Manager will give you some hints on how to stay healthy while on tour, and will also be able to provide you with obtaining medical assistance if you require it.

Tipping
Tipping is customary in most countries in Europe. It is an accepted practice in all areas of the service industry, and particularly in restaurants, bars, hotels and taxis. While on tour your Tour Manager will explain how tipping works in each country that you visit.

Your Tour Manager and Driver also work in the service industry and will be doing everything they can to ensure you have the holiday of a lifetime. At the end of the tour you will be provided with a discrete opportunity to tip your Contiki Crew. If you feel that they have done an excellent job for the duration of the tour we would recommend a tip of €2 per person per day. However, this is not compulsory, it’s completely up to you.
General information

Laundry facilities
On Concept (Budget) and Camping tours, many of our campsites and special stopovers have laundry facilities. At some of them, there is even someone who can do your washing for you! Even so, it’s a good idea to start the tour with up to two weeks worth of clean clothes so if it does take you a while to get the opportunity to do washing, you won’t be caught out. All laundry services are available at extra cost.

Time Out (Superior) tours have very few opportunities to do washing and it’s a good idea to consider this when packing. On tours that stay in Nice and Corfu, there will be the chance to have your washing done for you (at extra cost) but you’ll find that other than these places, hotel laundries are very expensive. Further, Laundromats are available in some cities, but you’ll probably prefer to be out seeing the great sights rather than watching the tumble dryer.

Where your tour starts
Your tour may start in London, Amsterdam, Rome, Berlin, Madrid or in one of many other locations in Europe. So, what do you do when you arrive there? How do you get around the city? What sights should you see so you don’t double up on sightseeing that’s included in your tour? All these and many more questions are answered in the following section – so find the city your tour is starting in and get busy planning the start of your trip.

You will need to make your own way to the start hotel for your tour. Information about your tour start hotel can be found in the information section of your Contiki travel documents. The list below shows all of our start cities in Europe, and the pages in this guide where you’ll find information about them.

- London        Pages 21-29
- Amsterdam     Pages 30-33
- Athens        Pages 34-36
- Berlin        Pages 37-40
- Cairo         Pages 41-43
- Copenhagen    Pages 44-46
- Dublin        Pages 46-48
- Edinburgh     Pages 48-50
- Helsinki      Pages 51-53
- Istanbul      Pages 53-55
- Madrid        Pages 55-58
- Paris         Pages 59-64
- Rome          Pages 64-66
- Split         Pages 66-69
- Vienna        Pages 69-72
Where your tour starts

London, England

Country code: +44
Currency: Pound Sterling £
Language: English
Climate: Average seasonal temperatures: Spring 3-17°C (37-63°F), Summer 12-22°C (54-72°F), Autumn 5-19°C (41-66°F).

The Contiki Basement

Royal National Hotel, Bedford Way
London, WC1H 0DG
Tel: +44 (0) 207 6370802
Fax: +44 (0) 207 6372121
e-mail: basement.rep1@contiki.co.uk

Arriving in London can be daunting. The Contiki Basement is a place for you to get to know the city and meet other Contiki travellers. It’s right in the middle of London at the Royal National Hotel in Russell Square. Our staff will help you find out about what to see and do, book day trips and sightseeing, and tell you the best place to get a ticket for a show (as well as how much it should cost). You can use the Basement for everything from storing your bags, to checking your emails, or just to find out how to get to the airport.

The Contiki Basement is located below the Royal National Hotel on Bedford Way. Access to the Basement is from the street only, not from inside the hotel.
Where your tour starts

**London cont’d:** On arrival, collect your “Welcome to London pack”, and take advantage of the wide range of facilities available at the Contiki Basement:

**Hotel check-in:** If you are staying at the Royal National Hotel, come directly to the Contiki Basement to check-in to the hotel. If you are staying at the Imperial Hotel, you can go directly to the Imperial Hotel to check-in.

**Internet café:** Use our internet café (at cost) to catch up on emails and let your friends and family know you have arrived safely in London, or email after your tour with all your adventure stories.

**Luggage storage:** If you want to head out and discover London, store your luggage with us until you want to check-in to your hotel after 2.00pm, for £1 per bag for the day. If you have done a lot of shopping, or have luggage over 20kg (44lbs), you can store items at the Basement for the duration of your tour for £5 per bag per week.

**Mail pickup point:** You can have letters and parcels sent to the Contiki Basement, which you can pick up when you arrive. Our address is: Contiki Basement, Royal National Hotel, Bedford Way, London WC1H 0DG, England

Please be sure to have your name clearly on the mail, with the date you are due to arrive, and if possible a booking reference number, to avoid confusion.

**Day sightseeing trips out of London:** Through Evan Evans Sightseeing Tours, we can offer you day trips to Bath, Stonehenge, Windsor, Hampton Court, Salisbury, the Cotswolds, Althorp, Warwick Castle, Canterbury, Leeds Castle and many more. Please ask at the Basement for more information.

**Contiki merchandise:** We sell sleeping bags and Contiki neck pillows at the Basement, so no need to bring them from home.

**Postcard and stamp sales:** Make sure your postcard arrives home before you do. You can buy stamps & post them at the Basement; all to save you time!

**Luggage weighing scales:** You can come into the Basement during opening hours to check that your luggage is no heavier than 20kg (44 lbs), as this rule is strictly adhered to on morning of departure. Hand luggage must weigh no more than 4kg (8lbs).
Where your tour starts

**London cont’d:** The Contiki Basement will not be open before your tour coach departs in the morning, so please see the Reps for all your requirements the day or evening before your tour departs.

The Basement is open 7 days a week:
- 1 May – 30 September: 9:00am – 8:00pm
- 1 October – 31 March: 11:00am – 7:00pm
- 1 April – 30 April: 11:00am – 8:00pm

Visit Contiki.com/basement for more information.

**Arriving in London**

**From London Heathrow Airport**

*By Underground:* Catch the Piccadilly Line from London Heathrow Airport directly to Russell Square Station, a few minutes walk from the Royal National Hotel & Imperial Hotel. Cost (approx) £4 single.

*Heathrow Express Train:* This express train runs from London Heathrow Airport to Paddington Station and departs every 15 minutes from 5:10am to 11:30pm, 7 days a week. Cost £16.50 per person. A taxi from Paddington Station to the Contiki Basement, the Royal National Hotel and Imperial Hotel will cost approximately £10.

*By Taxi:* Taxis from Heathrow airport to London City are expensive. It will cost approximately £70 for the journey.

**From London Gatwick Airport**

*By train:* Trains from Gatwick Airport to Victoria Station run from 1:05am to 11.48pm, 7 days a week. Tickets cost approximately £11 per person and the journey takes around 45 minutes. From Victoria Station, a taxi to the Royal National or Imperial hotels will cost around £15.

*Gatwick Express Train:* This express train runs from London Gatwick Airport to Victoria Station from 4:35am to 01:35am, 7 days a week. The journey takes approximately 30 minutes and costs around £17. From Victoria Station a taxi to the Royal National or Imperial hotels will cost around £15.

*By taxi from Victoria Station:* A taxi from Victoria Station to the Contiki Basement, the Royal National Hotel and the Imperial Hotel will be about £15. Alternatively, take the London Underground Victoria Line from Victoria station to Green Park, change to the Piccadilly Line and go straight to Russell Square, which is a few minutes walk from the Contiki Basement, Royal National and Imperial hotels.

*By taxi from Gatwick Airport:* Taxis from Gatwick Airport to the city centre are expensive and will cost approximately £50.
Where your tour starts

London cont’d: Accommodation in London

Lots of our tours start and finish in London. So if you need accommodation, we can help. We have great rates at 2 hotels (Royal National or Imperial hotels). Both are in central London right next to Soho’s theatres, bars and shops. They’re right near the Contiki Basement which has loads of information and can get you started on the right foot in London.

Booking tips:

- Book at the Contiki Basement, or plan ahead and book at the same time as your tour.
- If you want to share with a friend, you need to book at the same time.
- Going solo? We can find you a roommate (same sex) for either a twin or triple share.
- We can’t book double beds.
- If these hotels are full, we’ll book you in at the President, Bedford or Tavistock hotels (they’re just as good and just as central).
- Rooms are normally available from 2pm.
- Be aware that there is a fee for each time you change your booking.
- For our cancellation policy and more details visit Contiki.com.

Royal National Hotel (2 Stars)
Bedford Way (enter from Woburn Place), London WC1H 0DG
Reception Telephone: +44 20 7637 2488

We offer discounted rates for Contiki clients and the accommodation is based on twin and triple only. This is also the departure point for all Contiki tours that start in London (except the London and Paris tours that depart from the Imperial Hotel), and the Contiki Basement is located on the lower ground floor of the South Wing of the Hotel. When you arrive at the Royal National Hotel, you’ll need to check in through the Contiki Basement.

Imperial Hotel (3 stars)
Russell Square, London WC1B 5BB
Telephone Reception: +44 20 7837 3655

We offer discounted rates for Contiki clients and accommodation is based on single and twin only. Both hotels are within a few minutes from Russell Square Underground Station. All rooms have colour TV with tea & coffee making facilities. There is a wide range of restaurants, cafes, bars, pubs and coffee shops either in the hotels or in the area.

Note: Check-in at these hotels is at 2:00pm and check out is at 11:00am.
Where your tour starts

London cont’d: Getting around & public transport:
If you are staying in London for more than a few days it is advisable to buy an ‘A-Z of London’ which gives detailed maps of all London’s streets, etc.

Underground: By far the quickest and easiest way to get around the capital is by Underground (“The Tube”). There are over 250 stations, easily recognisable by an illuminated red & blue symbol. Underground trains run every few minutes between 5.30am and midnight on weekdays and Saturday, and between 7:00am and 11.30pm on Sundays. Single and/or return tickets are available from the ticket machines at stations. You can also purchase an “Oyster” card – a prepaid card that ensures the cheapest single fares on the Underground or buses. Alternatively, you can purchase discounted Travel Cards after 9.30am weekdays or at any time on weekends. These give you unlimited travel on buses and tubes for one day and save you money.
London cont’d: Getting around & public transport:

Buses: The red London buses operate in central London and generally run every 5-15 minutes apart from 5:30am to around midnight. After midnight the night buses become less regular but run all night to and from Trafalgar Square. These are marked with an N before the bus number. Buy your ticket from the machine at the bus stop in central London, or pay the driver (in coins only).

Taxi cabs: Unique to London is the ‘cabbie’ and his traditional black cab. When taxis are free to pick up a fare, the words ‘Taxi’ or ‘For Hire’ are lit up in yellow on the top of the cab. Taxi drivers are not obliged to accept a fare which may take them out of the six miles radius of Central London. Taxi drivers do expect a tip of 10% of the fare, and when they have helped with luggage or taken a special fare out of the six mile radius a larger tip is expected. Do not take rides in unmarked taxis!

Itinerary for tours starting in London:

Tours that depart from London usually do not spend any time sightseeing in the city. It’s important that you make the most of any time you have in the city before your tour departs or on your return.

Ideas for sites to visit in your free time:

Tower of London: Take a guided tour with one of the Yeoman Warders around one of the most famous fortified buildings in the world. Discover its 900 year history as a royal palace and fortress, prison and place of execution, mint, arsenal, menagerie and jewel house. Pick up your tickets from the Contiki Basement to get a discount and avoid the queues.

British Museum: The imposing British Museum exhibits the works of man from prehistoric to modern times with collections drawn from all around the world. Famous objects include the Rosetta Stone, sculptures from the Parthenon and the Portland Vase. Free entry.

London Eye: The London Eye is a major feature of London’s skyline. It is the world’s highest observation wheel and offers passengers spectacular views of over 55 of London’s most famous landmarks - all in just 30 minutes. Pick up your tickets from the Contiki Basement to get a discount and avoid the queues.

National Gallery: The National Gallery houses one of the greatest collections of European paintings in the world. With paintings dating from 1250 to 1900, the collection includes work by Botticelli, Leonardo da Vinci, Rembrandt, Gainsborough, Turner, Cezanne and Van Gogh. Free entry.
Where your tour starts

London cont’d: Ideas for sites to visit in your free time:

Original Bus Tour: What better way to experience London than with the capital’s premier open-top sightseeing company? Jump aboard the hop-on, hop-off buses and be guided through London past and present by entertaining guides and a choice of recorded language commentaries. Jump off to join the free Thames cruise, one of the three free Walking Tours and take advantage of the many special offers made available. Pick up your tickets from the Contiki Basement to get a discount.

Tourist information

The Contiki Basement can help you with information on London sightseeing and accommodation issues, or you can check out London Tourism online at: www.visitlondon.com.

Tour departures

Pre-departure meetings

These take place in the London Coffee Departure Lounge at the Royal National Hotel, the night prior to your tour departing from London. Pre-departure meetings give you the chance to meet your fellow travellers and Tour Manager, receive any new information about your holiday and enjoy an informal get together before you leave, as well as get necessary paperwork completed. Bring your passport, Tickets to Ride, Travel Insurance details, and emergency contact details to the meeting. Even if you have already checked in to your tour online, we strongly recommend that you attend this meeting.

Time Out (Superior tours) - 6:00pm
Concept (Budget) & Camping - 7:00pm

London departures:

All tours departing London leave from:
The Royal National Hotel Bedford Way, London WC1 ODG
Telephone: +44 (0) 207 6372488
Contiki’s reception: +44 (0) 20 76370802
Fax: +44 (0) 207 6372121

Tour departure times:

Great Britain:
Check-in: 6.45am Depart: 7.30am.
European Tours - Camping & Concept (Budget):
Check-in: 6:00am Depart: 6.45am
European Tours - Time Out (Superior):
Check-in: 6.45am Depart: 7.30am

Please ensure you allow enough time to reach the Royal National Hotel as all bags will be weighed before being loaded onto the coach. Be very wary of early Sunday departures as the Underground does not start until 7:00am on Sunday mornings.
Where your tour starts

London cont’d:
If you miss the coach
Should you miss the coach, please contact the Contiki Representative immediately at the Contiki Basement at the Royal National Hotel on +44 (0) 207 6370802. They will give you detailed information on how to catch up with your tour.

Tour arrivals in London
Estimated tour arrival times at the Royal National Hotel:
- Camping tours: between 5:00pm and 8:00pm
- Concept (Budget) tours: between 5:00pm and 8:00pm
- Time Out (Superior) tours: between 4:00pm and 7:00pm
- Great Britain & Ireland: between 8:00pm and 10:00pm

Public holidays
1 January 2010 New Year’s Day
2 April 2010 Good Friday
5 April 2010 Easter Monday
3 May 2010 Early May Bank Holiday
31 May 2010 Spring Bank Holiday
30 August 2010 Summer Bank Holiday
27 December 2010 Christmas day
28 December 2010 Boxing day

Useful London addresses & telephone numbers
London transport information
- London Underground: +44 (0)207 2221234 www.tfl.gov.uk
- National Rail Enquiries: +44 08457 48 49 50 www.nationalrail.co.uk
- National Express Coaches: +44 08705 808 080 www.nationalexpress.com

London area airports
- Heathrow: +44 0870 000 0123
- Gatwick: +44 0870 000 2468
- Stansted: +44 0870 000 0303
- Luton: +44 (0)158 240 5100
- London City: +44 (0)207 646 0088

Consulates & Embassies
New Zealand
- Office of the High Commissioner
- New Zealand House
- 80 Haymarket
- London SW1 4QT
- Tel: +44 (0) 207 9308422
Where your tour starts

London cont’d:
Consulates and Embassies cont’d:

Australia
Australia House
Strand
London WC2 4LA
Tel: +44 (0)207 3794334

United States Embassy
Grosvenor Square
London W1A 1AE
Tel: +44 (0) 207 4999000

Canada
Office of the High
Commissioner
38 Grosvenor Street
London W1K 4AA
Tel: +44 (0)207 2586600

South Africa High
Commission
Trafalgar Square
London WC2N 5DP
Tel: +44 (0)207 4517299

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of Dutch cheese
Where your tour starts

Amsterdam, Netherlands
Currency: Euro €
Language: Dutch
Climate: Average seasonal temperatures: Spring 3-17°C (38-63°F), Summer 11-22°C (52-72°F), Autumn 5-19°C (40-66°F).
Country Code: +31

Arriving in Amsterdam
Arriving by Plane: The easiest way to your hotel in Amsterdam is to take a taxi directly from the airport for approximately €30–€40. Alternatively, you can catch the train from Schiphol airport to Amsterdam’s Central Station for approx. €4. There are up to 5 trains an hour during the day and one an hour between 1.00am and 5.00am with the journey taking approx. 25 minutes. From Central Station it is best to catch a taxi directly to your hotel for approx. €20–€30.

Arriving by Train: From Amsterdam’s Central Station catch a taxi directly to the tour start hotel. Approx. €20–€30.

Getting around – public transport:
The central city and main sights of Amsterdam are very compact and walking is usually the best way to explore the city.
The Amsterdam tram system is also very easy to use with numbered lines and a single trip costing €1.60. There is also a ‘strippenkart’ for €7.30 which provides approx. 7 single trips. Tickets are available on the trams at either the front or the back of the carriage or from supermarkets and ticket offices throughout the city.

Itinerary for tours starting in Amsterdam:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.
Tours starting in Amsterdam will include a visit to the village of Edam for a locally guided bicycle tour of the Dutch countryside and a visit to a cheese farm & clog maker’s house. There is also the choice of optional activities including an evening canal boat cruise and a traditional Dutch dinner with the group.

Ideas of sites to visit in your free time:
Anne Frank Huis - The former hiding place, where Anne Frank wrote her diary, is now a well-known museum. The museum tells the history of the eight people in hiding and those who helped them during the war. Anne Frank’s diary is among the original objects on display. Open Daily.
Amsterdam cont’d:
Ideas of sites to visit in your free time cont’d:
Rijks Museum - The beautiful 19th century Rijks museum is home to some of the Netherlands greatest artists works. The most famous being Rembrandt’s ‘the night watch’. Open daily.
The Van Gogh Museum - The museum contains the largest collection of paintings by Vincent van Gogh in the world. The museum also holds an extensive number of exhibitions on various subjects from 19th-century art history. Open daily.
Flower Market Amsterdam - This is the only floating flower market in the world, and one of the most fragrant places of interest in Amsterdam. The flower stalls stand on the houseboats. You will find all sorts of tulips, narcissus and other bulbs and flowers in the stalls. Located on the Singel canal between the Koningsplein and the Muntplein. Open daily.
The Heineken Experience - A must-see for many visitors to Amsterdam. The flagship beverage of the Netherlands, Heineken has been brewed since 1867. Today a museum dedicated to the history of Heineken is located in the original brewery. Open daily.

Tourist Information
Stationsquare (across from Central Station)
Tel: 0900-400 40 40 Monday - Sunday 09:00-18:00
www.iamsterdam.com

Public Holidays
1 January 2010  New Year’s Day
2 April 2010  Good Friday
4 & 5 April 2010  Easter
30 April 2010  Queen’s Day
4 May 2010  National Remembrance Day
5 May 2010  Liberation Day (official holiday every 5 years)
13 May 2010  Ascension Day
23 May 2010  Pentecost
25 & 26 December 2010  Christmas
Where your tour starts

Amsterdam cont’d
Consulates and Embassies

Australian Embassy
Carnegielaan 4
2517 KH The Hague
Tel: +31 (0)70 310 8200
Fax: +31 (0)70 310 7863

Canadian Embassy
Sophialaan 7
2514 JP The Hague
Tel: +31-(0)70-311-1600
Fax: +31-(0)70-311-1620
Email: info@canada.nl

New Zealand Embassy
Eisenhowerlaan 77N
2517 KK The Hague
Tel: +31 70 346 9324
Fax: +31 70 363 2983
E-mail: nzemb@xs4all.nl

South African Embassy
40 Wassenaarseweg
2596 CJ The Hague
Tel: +31 70 392 4501
Fax: +31 70 346 0669

United States Consulate
American Citizen Services
U.S. Consulate General
Museumplein 19
1071 DJ Amsterdam

The Netherlands
USCitizenServicesAms@state.gov
Fax: (31)(0)20-575 5330 or
(31)(0)20-679 0321 (address
to American Citizen Services)
Tel: (31)(0)20-575 5309

Amsterdam - Volendam
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www.canal.nl/uk

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Where your tour starts

Athens, Greece
Currency: Euro €
Language: Greek
Climate: Average seasonal temperatures: Spring 8-25°C (46.4 - 77°F), Summer 20-33°C (68 - 91.4°F), Autumn 12-29°C (53.6 - 84.2°F).
Country Code: +30

Arriving in Athens
Arriving by Plane: The easiest way to your hotel in Athens is to take a taxi directly from the airport for approx. €35 – the trip will take 30-40 minutes. Alternatively, you can catch the Athens metro line 3 from the airport to Syntagma Square for approx. €6 – the trip will take approx. 40 minutes. The metro operates from 5.30am – midnight, Monday – Friday and until 2am Saturday and Sundays. From Syntagma Square it’s best to catch a taxi directly to your hotel for approx. €10-15.

Getting around – public transport:
Metro: The Athens metro consists of three lines - Line 1, 2 & 3 which are all colour coded. A single trip lasting less than 1.5hrs will cost €1 and a 24hr ticket €3. Tickets are available from machines or tickets offices at all metro stations and must be validated before travel.
Taxis: All taxis are yellow and equipped with a meter displaying the fare. The driver is obliged to activate the meter upon hire. A higher rate applies for travel between midnight and 5:00am.

Itinerary for tours starting in Athens:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

All tours and cruises starting in Athens will include a visit to the famous Plaka area of the city on the first night of the tour. There will be an opportunity to join optional activities which include a traditional Greek dinner.

Ideas of sites to visit in your free time
National Archaeological Museum - This extensive collection is housed in the heart of Athens. While even a brief visit is dazzling, the true museum junkie should allow 2-3 hours. Even then, you’re speeding through millennia of Greek culture, starting with the Cycladic Island civilisations, Minoans and Mycenaeans, and stretching up toward the present. Open daily, shorter opening hours on Monday, Saturday, Sunday and Public Holidays.

Monastiraki Street Market - Athens is more than ancient history and museums, it is also a busy city with a vibrant street life, and nowhere more so than in the Monastiraki area, neighbouring the old Plaka district. Monastiraki shows you another side of Athens – it’s more like an eastern bazaar, especially on a Sunday morning when the streets are packed with bargain-hunters and curious visitors.
Where your tour starts

Athens cont’d:
Ideas of sites to visit in your free time cont’d:

Lykavittos Hill - The other high point in the centre of Athens alongside the Acropolis. It’s easy to walk up to the top, along winding paths, or you can take the funicular train. At the top is a chapel, a restaurant, and some spectacular city views, as far as the port of Piraeus on a clear day, and a chance to take great photos of the Acropolis too.

Olympieion (Temple of Olympian Zeus) - Lying close to the National Gardens and Plaka, this was one of largest temples in the ancient world, being dedicated to the god of all gods, Zeus. Building work began in 515BC, but was only completed some 700 years later in AD131 under the Roman Emperor Hadrian. Today, 16 of the original 104 marble columns, which are 17m (56ft) high, survive. On the edge of the site stands the triumphal arch named Hadrian’s Arch. Closed Monday.

Agora (Market) - Although the site is now a jumble of monuments and ruins from different periods, in Athens’ heyday the Agora was the focus of city life, serving not only as a place of trade but also as the city’s political, administrative and cultural heart. The site is dominated by the Hephaisteion (Temple of Haephaistos), from the fifth century BC, one of the best-preserved ancient temples in Greece. Open daily.

Tourist Information
Athens Tourist Information office
Address: 24 Tsoha, Athens, 11521 Phone: +30 210 870 7000
http://www.visitgreece.gr

Hotel Corfu Village

Agios Ioannis Peristeron
49 084 Corfu
Greece
Tel: +30 26610 75031
Email: hotel_corfuvillage@ymail.com
Web: www.corfuvillagehotel.gr
Where your tour starts

Athens cont’d: Public Holidays

1 January 2010  
6 January 2010  
5 February 2010  
25 March 2010  
2 April 2010  
5 April 2010  
1 May 2010  
24 May 2010  
15 August 2010  
28 October 2010  
25 December 2010  
26 December 2010  

New Year’s Day  
Epiphany or 12th Night  
Shrove Monday or Ash Monday  
Independence Day  
Orthodox Good Friday  
Orthodox Easter Monday  
Labour Day -  
Orthodox Whit Monday  
Assumption Day  
Ochi Day (Day of the "no")  
Christmas Day  
Boxing Day

Consulates and Embassies

Australian Embassy  
Level 6, Thon Building,  
Cnr. Kifissias and  
Alexandras Ave  
Ambelokipi  
Athens 115 23  
Tel: +30 210 870 4000  
Fax: +30 210 870 4055

Canadian Embassy  
4, Ioannou Ghennadiou  
Street, 115 21 Athens  
Tel: 30-210-7273400  
Fax: 30-210-7273480  
E-mail:  
athns@international.gc.ca

South African Embassy  
60 Kifissias Avenue  
Marousi  
15125  
Athens  
Tel: + 30 210 610 6645  
Fax: + 30 210 610 6640  
athens.info@foreign.gov.za

United States Embassy  
91 Vasilissis Sophias Avenue  
10160 Athens,  
Tel: (Main Switchboard/Info):  
30-210-721-2951  
AthensAmEmb@state.gov
Where your tour starts

Berlin, Germany

Currency: Euro €
Language: German
Climate: Average seasonal temperatures: Spring 0-19°C (32-66°F), Summer 12-24°C (54-75°F), Autumn 2-20°C (36-68°F).
Country Code: +49

Arriving in Berlin

Arrival to Tegel Airport (TXL)
Tegel Airport is in the north-west of Berlin, approximately 8km from the city centre. The easiest way to your hotel from the airport is via taxi – the journey will take approximately 45 minutes and cost approximately €30.

Alternatively, there are a number of buses – 109, 128 or the JetExpressBus TXL – which travel from the airport to the city and stop at the main train station (Hauptbahnhof). From there it’s easy to catch the S-Bahn or U-Bahn or a taxi to your hotel. The journey from the airport to the city takes approximately 40 minutes and costs approximately €2.10 plus the cost of transport from the train station to your hotel.

Arrival to Schönefeld Airport (SXF)
Schönefeld is in the southeast of Berlin, approximately 18 km from the city centre. The easiest way from the airport to your hotel is via taxi – the journey will take approximately 50 minutes and cost approximately €35.

Alternatively, there is a direct train from the airport to Alexanderplatz station which is in the centre of the city. From there it’s easy to catch the S-Bahn or U-Bahn or a taxi to your hotel. The journey from the airport to the city takes approximately 1 hour and costs approximately €2.80 plus the cost of transport from the train station to your hotel.

Getting around – public transport:

There is an extensive Train (U-Bahn and S-Bahn), Bus and Tram network in Berlin. Trains run overnight on Fri/Sat, Sat/Sun and before bank holidays. On other nights, the U-Bahns are replaced by buses, which follow the course of the U-Bahn lines as far as possible. These lines are called N1 to N9. So the N1 replaces the U1 during the day, for example, the N2 the U2, etc. There are nine MetroTram lines which run 24 hours a day.

Purchase day tickets (€6.10) or single tickets (€2.10) at the station before your journey. You may need correct change. You must validate your train ticket at the station before you travel, on buses and trams it’s possible to validate the ticket once on board.
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Where your tour starts

Berlin cont’d: Getting around – public transport

All tours starting in Berlin will include a coach tour of famous sights including the Reichstag and Brandenburg Gate.

There will be an opportunity to join a number of optional activities in Berlin. These include a guided historical walking tour which explains the fascinating history of the city and an evening city tour which takes in a few sights related to the Berlin Wall and also visits some of Berlin’s busy bars.

Ideas of sites to visit in your free time

Reichstag - The Reichstag is the seat of the German Bundestag or federal government and, with its new dome, one of Berlin’s biggest crowd-draws. Its colourful past reflects the turbulence of German history since the 19th century. It’s free to climb to the top for excellent views over the city. You will pass a security check at the entrance so leave any sharp items at the hotel. Open daily.

Museumsinsel - The collection of museums found on the Museum Island is a unique set of five important museum buildings on the River Spree. The south of the island, near the Schlossbrücke bridge and the Berlin Cathedral, is the Alte Museum (Old Museum), with the greenery of the Lustgarten stretching out in front of it. To the north, there is the Neues Museum (New Museum) and the Alte Nationalgalerie (Old National Gallery). On the Kupfergraben side stands what is most people’s favourite, the Pergamon museum, with the Bode Museum completing the ensemble.

The Fernsehturm - The highest building in the city, the Television Tower is one of Berlin’s biggest attractions. Its total height is 368 metres and the viewing platform is at a height of 203 metres. It was built according to the plans of a team of architects from 1965-69 to impress the democratic West with the achievements of the communist East. Open daily.

Shopping - Berlin has some of the best shopping in the world, with the Kurfürstendamm (Ku-damm) offering some of the world’s biggest brands, and areas like Hackescher Markt and the surrounding streets now recognised as great shopping streets by tourists. If you’re looking for edgy and cool, don’t miss Schönhauser Allee a main road placed right in the “up and coming area” of Prenzlauer Berg. Smart, stylish stores sell clothes, accessories and jewellery - partially hand made or at least you buy a piece of Berlin creativity. Most stores are closed on Sundays.
Where your tour starts

Berlin cont’d: Ideas of sites to visit in your free time

Potsdamer Platz - One of the most popular attractions of the new Berlin. With its mix of restaurants, shopping opportunities, theatre and cinemas, both Berliners and tourists are drawn to this area. The former Postdamer Platz is only a small part of the site now bearing its name. The original square was a crossroads which, after the building of the train station Potsdamer Bahnhof, became one of the busiest junctions in Europe and a synonym for the pace of life in the capital. The square was badly damaged in the Second World War and has now been completely re-built.

Tourist Information:
Hauptbahnhof (Main Station)
Ground floor, entrance Europaplatz
Or look for Red Berlin Infostore signs around the city
+49-(0)30-25 00 25
www.visitberlin.de

Public holidays
1 January 2010 New Year’s Day
2 April 2010 Good Friday
5 April 2010 Easter Monday
1 May 2010 Labour Day
13 May 2010 Ascension
24 May 2010 Whitsun Monday
3 October 2010 Day of Germany Unity
25 December 2010 Christmas
26 December 2010 Boxing Day

Consulates and Embassies

Australian Embassy
Wallstrasse 76-79
Berlin 10179
Tel: +49 30 880088-0
Fax: +49 30 880088–238

Canadian Embassy
Embassy of Canada
Leipziger Platz 17, 10117 Berlin
Tel: +49 30 20312 0

New Zealand Embassy
Friedrichstrasse 60
10117 Berlin
Tel: (+49-30) 20621-0
Visa section: (+49 30) 20 653 900
Fax: (+49-30) 20621-114
nzembassy.berlin@t-online.de

South African Embassy
Tiergartenstrasse 18
10785 Berlin
Tel: + 49 30 220 730
Fax: + 49 30 2207 3190
Fax: + 49 30 2207 3202
(Consular)

United States Embassy
Pariser Platz 2
10117 Berlin
Tel: (030) 8305-0
Where your tour starts

Cairo, Egypt

Currency: The main currency in Egypt is the Egyptian Pound. However, the Euro, British Pound and U.S. Dollar are also widely accepted when paying for large purchases.

Language: Arabic, although there are various dialects of Bedouin and Nubian.

Climate: Average seasonal temperatures: Spring 5-21°C (41-69.8 °F), Summer 15-30°C (59-86 °F), Autumn 5-25°C (41-77 °F).

Country Code: +20

Arriving in Cairo

Arriving by Plane: If you have provided Contiki with your flight arrival details at least 7 days in advance, our local representative will be in the arrivals hall holding a Contiki sign. You will then be escorted to the complimentary transfer coach. Due to different flight arrival times, you may need to wait in the airport for up to one hour for a transfer. Should you miss our representative, or if arriving in Cairo at any other time, please make your own way to the hotel. The approximate cost of a taxi is US$25.

Getting around – public transport:
The streets of Cairo are well supplied with taxis and they are the safest and easiest form of transport. Taxis will have a fare meter but it is not likely to be used. Fares vary and should be negotiated up front. Taxis from hotels tend to cost double that of taxis hailed from the street.

Cairo’s Metro connects Helwan in the south of the city to Heliopolis in the north with various branches to Shubra, Ataba and Abdin. There is also a subway line between Giza and Shubra. Trains run from 5.30am to midnight, the first carriage of each is reserved for women only.

Walking is a fairly good option for taking in the atmosphere of Cairo, but streets are not marked and maps not much help, so it can be easy to lose direction.

Itinerary for tours starting in Cairo:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

Tours starting in Cairo will include a visit to the Egyptian Museum, a guided tour of the great Pyramids and Sphinx in Giza, the Citadel, the Alabaster Mosque, Sultan Husan Mosque and time to shop in the Khan El Khallili bazaar.

As part of the tour there is also the choice of attending the optional activities in Cairo, like a Nile cruise with buffet dinner.
Where your tour starts

Cairo cont’d:
Ideas of sites to visit in your free time

The Manial Palace – This Palace was built for Prince Mohammad Ali between 1899 and 1929, and was taken over by the Egyptian government in 1955. The palace has remarkable architecture and it represents a lovely blend of many cultures like Ottoman, Moorish, European rococo and Persian architecture. The palace now serves as a museum where the sculptures and artefacts of medieval times are displayed.

Pharaonic Village – The Pharaonic village took approximately 20 years to build and is designed as a tourist attraction which will take visitors back to the days of the Pharaoh. Sail along canals on a motorised barge and view the recreations of the buildings, clothing and traditions of the ancient times which are brought to life by actors.

The Hanging Church – Known in Arabic as al-Muallaqah (“The Suspended”), the Hanging Church is the most famous Coptic church in Cairo. The church is dedicated to the Virgin Mary and is thus also known as Sitt Mariam or St. Mary’s Church. The Hanging Church is named for its location above a gatehouse of the Roman fortress in Old Cairo; its nave is suspended over a passage. The church is approached by 29 steps; early travellers to Cairo dubbed it “the Staircase Church.” Open daily except during services.

Cairo Tower – The Cairo tower is a concrete television tower on Gezira Island in the Nile, close to the city centre. It’s 187m (610ft) high and is one of the city’s most famous landmarks. You can ascend the tower and visit the circular observation deck and rotating restaurant.

Tourist information

New Airport:
Tel: +20 22694195
Address: Inside the airport

Old airport:
Tel: +20 22695475
Fax: +20 22695475
Address: Inside the airport

Pyramids:
Tel: +20 33838823
Fax: +20 33853526
Address: In front of Mena House hotel

Public Holidays

7 January 2010   *Coptic Christmas Day
26 February 2010   Birth of the Prophet
25 April 2010   Sinai Liberation Day (Sinai only)
Where your tour starts

Cairo cont’d:
Public Holidays cont’d:

28 April 2010 *Sham el-Nassim (Coptic Easter)
1 May 2010 Labour Day
23 July 2010 National Day
11 September 2010 *Coptic New Year
6 October 2010 Armed Forces Day
10 Sep -13 September 2010 Bairam Feast (End of Ramadan)
16 Nov -17 November 2010 Grand Feast
7 December 2010 Islamic New Year

Note
* These holidays are not official, although Coptic Christians may observe them.

Muslim festivals are timed according to local sightings of various phases of the moon and the dates given above are approximations. During the lunar month of Ramadan that precedes the Bairam Feast, Muslims fast during the day and feast at night and normal business patterns may be interrupted. Some restaurants are closed during the day but most tourist attractions and hotels are not affected. Some disruption may continue into the three-day Grand Feast itself.

Consulates and Embassies

Australian Embassy
World Trade Centre (11th Floor), Corniche El Nil Boulac (Code No. 111111)
Cairo
Tel: (+202) 2575 0444
Fax: (+202) 2578 1638
cairo.austreemb@dfat.gov.au

Canadian Embassy
26 Kamel El Shenawy
Garden City, Cairo
Tel: (202) 2791-8700
Fax: (202) 2791-8860
Email: cairo@dfait-maei.gc.ca

New Zealand Embassy
Level 8, North Tower
Nile City Towers
2005c Corniche El Nil
Ramlet Beaulac
Cairo
Tel: +20 2 2461 6000
Fax: +20 2 2461 6099
enquiries@nzembassy.org.eg

South African Embassy
55 Road 18
6th Floor
Maadi, Cairo
Tel: + 20 2 2359 4365
Fax: + 20 2 2359 4940
Tel: + 20 2 2359 4952
Fax: + 20 2 2359 4975
United States Embassy
8 Kamal El Din Salah St, Garden City, Cairo
Tel: [20] [2] 2797-3300
Where your tour starts

Copenhagen, Denmark
Currency: Danish Kroner
Language: Danish
Climate: Average seasonal temperatures: Spring -1-16°C (30-61°F), Summer 11-22°C (52-72°F), Autumn 7-21°C (45-70°F).
Country Code: +45

Arriving in Copenhagen

Arriving by Plane
The easiest way to your hotel in Copenhagen is to catch a train from Kastrup airport to the Central Station (in Danish Hovedbanegården) in Copenhagen. The train station is below Terminal 3 at the airport and direct services take approximately 12 minutes into the city. The ticket costs approximately DKK 27 and should be purchased before travelling on the train. Once you arrive at Central Station you can catch a taxi or possibly walk to your hotel. Check your tour documents for details.
Alternatively, you can take a taxi directly from the airport for approximately DKK 250.

Getting around – public transport
Once you are in Copenhagen city, most of the attractions are relatively central – so you shouldn’t need public transport. However, all Metro stations are marked with a red M. There are two lines: M1 runs from Vanløse Station to Copenhagen Airport in East Amager, and M2 runs from Vanløse Station to Ørestad in West Amager. Both lines take you through the heart of the city. You can purchase Metro tickets from the Metro ticket machines located in all Metro stations.

Itinerary for tours starting in Copenhagen:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.
On the first night of the tour, your Tour Manager and Driver will take you on a coach tour of the city so you can see all the main sights, including the Little Mermaid. The tour will finish at a local restaurant where dinner is included. The following morning you will have some free time to explore the city before departing for Gothenburg – here are some ideas for some sites to visit if you have some free time on the day you arrive.

Ideas of sites to visit in your free time
Tivoli Gardens - Tivoli is one of the oldest amusement parks in the world and the park consequently exudes tradition and history. It contains many lovely buildings, amusement rides and lakes and is a great place to spend an afternoon relaxing. Open daily.
Where your tour starts

Copenhagen cont’d:
Ideas of sites to visit in your free time cont’d:

Amalienborg Palace – This is the royal family’s winter residence and is situated right in the city centre. You’ll see the palace on the city tour, but if you want to go in for a sneak peak at how the Royal Family live you’ll need to do this in your free time. Opening hours vary, see http://www.rosenborgslot.dk for details.

The National Museum – Contains history from ancient times to the present day, and archaeological findings. At the National Museum you can dive into the history of the Danish kingdom in a palace originally built for King Frederik V in 1746. Closed Mondays.

Strøget - Strøget is Europe’s longest pedestrian street with a wealth of shops, from budget-friendly chains to some of the world’s most expensive brands. The stretch is 1.1 kilometres long and runs from City Hall Square (Rådhuspladsen) to Kongens Nytorv. Most stores are closed on Sundays.

Tourist Information:

Copenhagen Right Now
Vesterbrogade 4A
1577 Copenhagen V.
Tel.: +45 7022 2442
www.visitcopenhagen.com

Public Holidays

1 January 2010 New Year’s Day
1 April 2010 Maundy Thursday
2 April 2010 Good Friday
5 April 2010 Easter Monday
30 April 2010 Common Prayer Day
24 May 2010 Whit Monday
13 May 2010 Ascension
5 June 2010 Constitution Day
24 December 2010 Christmas Eve
25 December 2010 Christmas Day
26 December 2010 2nd Christmas Day
31 December 2010 New Year’s Eve

Consulates and Embassies

Australian Embassy
Dampfaergevej 26, 2nd floor
Copenhagen DK-2100
Telephone: +45 7026 3676
Fax: +45 7026 3686

Canadian Embassy
Kristen Bernikowsgade 1, 1105 Copenhagen K,
Tel: (+45) 33 48 32 00
Fax: (+45) 33 48 32 20
copen@international.gc.ca
Where your tour starts

Copenhagen cont’d: Consulates and Embassies cont’d:

South African Embassy
Gammel Vartov Vej 8
DK-2900 Hellerup
Copenhagen.
Tel: + 45 3918 0155
Fax: + 45 3918 4006
copenhagen.consular@foreign
gov.za (Consular)
copenhagen.general@foreign
gov.za (General)

United States Embassy
Dag Hammarskjölds Allé 24
2100 København Ø.
Tel: (+45) 33 41 71 00
Fax: (+45) 35 43 02 23

Dublin, Republic of Ireland
Currency: Euro €
Language: English and Irish
Climate: Average seasonal temperatures: Spring 4-17°C (40-63°F), Summer 9-20°C (48-68°F), Autumn 3-15°C (37-59°F).
Country Code: +353

Arriving in Dublin
Arriving by Plane: Dublin airport is about 10 km north of the city. Airlink operates a regular bus service 24hrs from Dublin Airport to the city (one way €6, return €10). Aircoach operates a similar service (one way €7, return €12). There is no rail link from Dublin airport to the city centre.

Alternatively, a taxi from the Airport to the city centre will cost approximately €20.

Getting around – public transport:
All of the major attractions in Dublin city are within walking distance. Those that are further afield may require local buses. See www.dublinbus.ie and note that you will need exact change in coins to pay your fare. The only buses that take notes and will give change are the Airport bus services.

Itinerary for tours starting in Dublin:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

Your Tour Manager and Driver will introduce you to your fellow travellers and take you for a coach tour of Dublin to give you a taste of what's to come. You'll see O'Connell Street, the GPO, Trinity College, Grafton Street, and the Clarence Hotel.

As part of the tour there's also the chance to attend optional activities including a visit to the Guinness Storehouse and a night out where you'll enjoy Irish food, music and dance at a great local restaurant.
Where your tour starts

Dublin cont’d:
Ideas of sites to visit in your free time

Temple Bar: Temple Bar is an area of preserved medieval streets on the south bank of the River Liffey in central Dublin. It’s a lively area full of nightclubs, bars and restaurants and, although expensive (go just a few streets back from Temple Bar and watch the drink prices tumble), is a popular area for tourists and locals alike.

Dublin Castle: Until 1922 Dublin Castle was the fortified seat of British rule in Ireland, and is now a major Irish government complex. Most of it dates from the 18th century, although a castle has stood on the site since the days of King John, the first Lord of Ireland. Guided tours of the castle run regularly.

Trinity College and the Book of Kells: Trinity College Dublin was founded in 1592 by letters patent from Queen Elizabeth I as the "mother of a university". It is consistently ranked as the best university in Ireland, and is perhaps best known internationally for the Library of Trinity College, where you can see the Book of Kells.

Shopping on Grafton Street and O’Connell Street: Head to these areas for some of Dublin’s finest shopping opportunities. You’ll find chain stores and local boutiques side by side, as well as plenty of places to pick up Irish souvenirs.

Dublin Museum Area: Between Kildare Street and Merrion Square you’ll find all of Dublin’s most prestigious museums, including the National Museum, Natural History Museum and the National Gallery of Ireland.

Tourist Information:
Dublin Tourism Centre
Suffolk Street, Dublin 2
tel. +353 1 6057700
www.visitdublin.com

Public Holidays
1 January 2010 New Year’s Day
17 March 2010 Saint Patrick’s Day
5 April 2010 Easter Monday
3 May 2010 Spring Bank Holiday
7 June 2010 June Bank Holiday
2 August 2010 Summer Bank Holiday
25 October 2010 October Bank Holiday
27 December 2010 (in lieu) - Christmas Day
28 December 2010 (in lieu) - Saint Stephen’s Day
Where your tour starts

Dublin cont’d: Consulates and Embassies

**Australian Embassy**
Seventh Floor, Fitzwilton House, Wilton Terrace
Dublin 2
Tel: +353 1 664 5300
Fax: +353 1 678 5185
(Consular and Administration)
austremb.dublin@dfat.gov.au

**Canadian Embassy**
7-8 Wilton terrace
Dublin 2
Tel.: (+ 353 1) 234 4000
Fax: (+ 353 1)234 4001
dubln@international.gc.ca

**South African Embassy**
Alexandra House
2nd Floor, Earlsfort Centre
Earlsfort Terrace, Dublin 2
Tel: + 353 1 661 5553
Fax: + 353 1 661 5590
Fax: + 353 1 661 5582
(Consular)
information@saedublin.com

**United States Embassy**
42 Elgin Road, Ballsbridge
Dublin 4
Tel: +353 1 668-8777 During Business Hours
+353 1 668 9612, for emergencies involving American citizens
Fax: +353 1 668-9946 - Main Embassy
+353-1-668-8056 - American Citizen Services/Passport Unit

**Edinburgh, Scotland**

**Country Code:** +44

**Currency:** Scottish Pound (you can use English Pounds as they are worth the same amount, but the Scots print their own notes.)

**Language:** English

**Climate:** Average seasonal temperatures: Spring 1–6°C (34–43°F), Summer 9–18°C (49–65°F), Autumn 4–16°C (40–60°F), Edinburgh rain at least one day in two. Be prepared for wet and windy conditions no matter what time of year you travel.

**Arriving in Edinburgh**

**Arriving by Plane:** The easiest way to your hotel in Edinburgh is to take a taxi directly from the airport for approximately £20 – the journey takes approximately 25 minutes.

Alternatively, you can catch a bus from the airport to Waverley Bridge in the centre of town for approximately £3.50 – journey time is approximately 30 minutes. Once you arrive in town it will be a short taxi ride to your hotel.

**Arriving by Train:** Most people arriving by train will arrive at Waverley Station. The easiest way to your hotel from the station is by a taxi.
Where your tour starts

Edinburgh cont’d:
Getting around – public transport:
Buses are the main form of public transport in Edinburgh. In 2012, a tram network is due to be completed. While this is in progress, there are diversions to the bus network. For latest information, contact Lothian Buses www.lothianbuses.com.

A single journey (within Edinburgh) costs £1.20, and a day pass is £3. Day passes are not valid for transport to and from the airport. You can purchase tickets on the bus but you’ll need correct change. The day pass works for buses all day, but night buses (from midnight until 5am) require a separate ticket.

Itinerary for tours starting in Edinburgh:
A tour meeting will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

Your Tour Manager and Driver will introduce you to your fellow travellers and take you on a coach tour of Edinburgh to give you a taste of what’s to come. You’ll see Edinburgh Castle, Princes Street, Calton Hill, Arthur’s Seat, the Palace of Holyrood house and the Royal Mile.

You’ll have a full free day to explore the city and will also have a chance to join an optional excursion “Scottish Evening” where you can enjoy a hearty Scottish meal and listen to a traditional bag-piper.

Ideas of sites to visit in your free time
Edinburgh Castle: The crowning glory sitting atop Edinburgh city, Edinburgh Castle’s turbulent past and rustic charm makes this top of the must-do’s in Scotland. Even if you don’t go in to the castle, the view over the city and bay from the Castle forecourt is spectacular. Open daily.

The Real Mary King’s Close: Hidden beneath the Royal Mile lies Edinburgh’s deepest secret; a warren of hidden ‘closes’ where real people lived, worked and died. Hear their stories from an entertaining local guide in period dress who will explain the lives of real individuals who lived here in medieval Edinburgh. Open daily – get in early to make sure you get tickets!

Shopping on Princes Street: Take a stroll down Princes Street for the best vantage point of Edinburgh Castle and for some great shopping. Make sure you stop in Jenner’s, Scotland’s most famous department store. Stores generally open Monday - Saturday around 9:30am – 6:00pm and on Sundays from 11:00am-6:00pm.
Where your tour starts

Edinburgh cont’d:
Ideas of sites to visit in your free time cont’d:

Arthur’s Seat: Get active and take a walk up Arthur’s Seat. It’s free and it’s spectacular! Simply head to the Palace of Holyrood house and follow the trail. Open every day.

Royal Yacht Britannia: The Royal Yacht Britannia at Leith is worth the effort to see. A humble example of Post War simplicity, the Yacht was built to specifications developed by the Queen and her husband in 1953. This was the ship that, even with its full complement of around 300 Royal Yachtsmen and Royal Household staff, The Queen named as the one place where she could truly relax. Open daily.

Tourist Information
3 Princes St, Edinburgh, EH2 2QP
Phone: +44 (0) 845 225 5121
www.edinburgh.org

Public Holidays
1 January 2010  New Year’s Day
4 January 2010  Second of January
2 April 2010  Good Friday
3 May 2010  May Day Bank Holiday
31 May 2010  Spring Bank Holiday
2 August 2010  Summer Bank Holiday
30 November 2010  St Andrews day
27 December 2010  Christmas Day Bank Holiday
28 December 2010  Boxing Day Bank Holiday

Consulates and Embassies

New Zealand
Office of the High Commissioner
New Zealand House
80 Haymarket
London SW1 4QT
Tel: +44 (0) 207 9308422

Australia
Australia House
Strand
London WC2 4LA
Tel: +44 (0)207 3794334

United States Embassy
Grosvenor Square
London W1A 1AE
Tel: +44 (0) 207 4999000

Canada
Office of the High Commissioner
38 Grosvenor Street
London W1K 4AA
Tel: +44 (0)207 2586600

South Africa High Commission
Trafalgar Square
London WC2N 5DP
Tel: +44 (0)207 4517299
Where your tour starts

**Helsinki, Finland**

**Currency:** Euro €  
**Language:** Finnish and Swedish  
**Climate:** Average seasonal temperatures: Spring -7-14°C (19.4-57°F), Summer 9-22°C (48-68°F), Autumn -1-15°C (30-59°F).  
**Country Code:** +358

**Arriving in Helsinki**

**Arriving by Plane:** The easiest way to your hotel in Helsinki is to take a taxi directly from the airport for approximately €45 or an “airport taxi” which stops at multiple hotels for approximately €25.

Alternatively, catch a bus to Central Station and then a Metro or taxi to your hotel. You can buy tickets from ticket machines while on board.

**Getting around – public transport:**

With a single ticket you can hop aboard trams, buses, the metro and even the ferry to Suomenlinna. Single tickets can be purchased from the driver and from ticket machines. Most attractions are within an easy walk of the centre of the city.

Tourist tickets are available for unlimited use on public transportation for either 1, 3 or 5 days. They can be purchased from ticket machines, from the Tourist Information or from the Helsinki City Transport service point in the Central Railway Station.

**Itinerary for tours starting in Helsinki:**

A pre-departure meeting with your Tour Manager will be held on the afternoon your tour starts – check your tour documents and the hotel notice board for details.

Your Tour Manager and Driver will meet you at 2:00pm and will take you on a coach city tour to see sights such as the Sibelius Monument, Olympic Stadium and Senate Square. Later that night you’ll have dinner with your fellow travellers before an early start the next day when you travel into Russia.

**Ideas of sites to visit in your free time**

**Suomenlinna Sea Fortress:** Suomenlinna (Viapori/Sveaborg) fortress is one of the biggest sea fortresses in the world. Founded in 1748 and built by Augustin Ehrensvärd on islands off the coast of Helsinki. Suomenlinna one of the most popular attractions in Finland - during the summer months there are daily guided tours in English. Boats sail daily.

**Uspenski Orthodox Cathedral:** Completed in 1868 in the Katajanokka district of Helsinki, the Uspenski Cathedral is the largest Russian orthodox church in Western Europe. With its golden cupolas and redbrick facade, the church is one of the clearest symbols of the Russian impact on Finnish history. Open limited hours every day.
Where your tour starts

Helsinki cont’d:
Ideas of sites to visit in your free time cont’d:

Senate Square: While you’ll see the Senate Square on your city tour – it might be worth staying a while longer to appreciate the magnificence of this spectacular example of Neo-classical architecture. The square is dominated by four buildings designed by Carl Ludvig Engel between 1822 and 1852: Helsinki Cathedral, the Government Palace, the main building of the University of Helsinki and the National Library of Finland.

Museum of Contemporary Art Kiasma: This museum breaks the boundaries of traditional art museums and follows the latest trends. The collections include Finnish and foreign art, particularly from the Nordic and Baltic countries and Russia from 1960’s onwards. Closed on Mondays.

Market Square: The market square near the city harbour area sells fresh produce, souvenirs and local specialities – a must for foodies!

Tourist Information:
Pohjoisesplanadi 19
Tel: +358 (0)9 3101 3300
www.visithelsinki.fi

Public Holidays

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<th>Date</th>
<th>Holiday</th>
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<td>1 January 2010</td>
<td>New Year’s Day</td>
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<td>Epiphany</td>
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<td>2 April 2010</td>
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<td>26 June 2010</td>
<td>Midsummer’s Day or Juhannus Paiva</td>
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<td>6 December 2010</td>
<td>Independence Day</td>
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<td>24 December 2010</td>
<td>Christmas Eve</td>
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<td>Christmas Day</td>
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<td>26 December 2010</td>
<td>St. Stephen’s Day/ Boxing Day</td>
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Consulates and Embassies

Australian Consulate
C/-Tradimex Oy
Museokatu 25 B
00100 Helsinki
Tel: +358 9 47 77 66 40
Fax: +358 9 492 225
australian.consulate@tradimex.fi

Canadian Embassy
Pohjoisesplanadi 25 B
00101 Helsinki
Tel.: +358 9 228 530
Fax: +358 9 601 060
hsnki@international.gc.ca
Where your tour starts

Helsinki cont’d:
Consulates and Embassies cont’d:

South African Embassy
Rahapajankatu 1 A 5
00160 Helsinki
Tel: + 358 9 6860 3100
Fax: + 358 9 6860 3160
saeadmin@welho.com

United States Embassy
Itäinen Puistotie 14 B
00140 Helsinki
Tel: +358-9-616 250
Consular Section - Visa Unit
Itäinen Puistotie 14 B
FIN-00140 Helsinki
Fax: +358-9-6162 5800

Istanbul, Turkey
Currency: Lira TRY
Language: Turkish
Climate: Average seasonal temperatures: Spring 3-21°C (37.4 – 69.8 °F), Summer 16-28°C (60.8 – 82.4 °F), Autumn 9-24°C (48.2-75.2 °F).
Country Code: +90

Arriving in Istanbul
Arriving by plane: The best and safest way to your hotel in Istanbul is to take a taxi directly from Ataturk International airport for approximately TRY 30 or €13.50 and will take approximately 30-40 minutes.

Alternatively, the Istanbul metro operates from Ataturk International airport to the centre of the city. The airport to Aksaray station will take approximately 35 minutes and a single trip costs approximately TRY 1.30. The metro runs from 6am - midnight. From Aksaray station you will need to take a taxi to your hotel.

Getting around – public transport:
The main sites of Istanbul are all located around the river and can be easily accessed by walking. The other options for travelling around the city are the metro or taxis which are quite easy to find and cheap.

Itinerary for tours starting in Istanbul:
A tour meeting will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

Tours starting in Istanbul will have a locally guided orientation tour of the city including visits to the Blue Mosque, the Grand Bazaar and the Spice Markets.

There is also the chance to enjoy some optional activities like an authentic Turkish Bath experience and a dinner and belly-dancing evening.
Istanbul cont’d:
Ideas of sites to visit in your free time

Topkapi Palace – This is the old palace-city of the sultans. Topkapi Palace was home to all the Ottoman sultans for a period of nearly four centuries – it is now a museum which contains many amazing buildings. One highlight is the Treasury which is considered one of the most celebrated treasuries in the world and contains many important and expensive items from the times of the sultans.

Hagia Sophia (Ayasofya) - One of Istanbul’s illustrious landmarks, the Hagia Sofia was a former church, mosque and now a museum. It is one of the most important examples of Byzantine architecture. Closed Mondays.

Dolmabahçe Palace – This palace is built in Turkish Renaissance style and was built by Abdul Mecid in 1854. It was the main residence of the Sultans until 1918 and is now a museum. The palace is lavishly decorated with luxurious furniture, crystals and carpets. Open daily.

Istanbul Archaeology Museum - It has one of the world’s richest collections of historical artefacts and treasures. It consists of three museums: the Museum of Oriental Antiquities, the Archaeological Museum and the Tiled Pavillion. Closed on Mondays.

Bosphorus Cruise – A great excursion to do if you have time to spare – there are many cruises which run up the Bosphorus towards the Black Sea past castles, palaces and villages. Cruises run a number of times every day.

Tourist Information
Istanbul
Mesrutiyet Cad., No: 57/5
Tepebasi - Beyoglu
Tel: +90 (212) 243 37 31

Ataturk Airport, Yesilkoy
Tel: +90 (212) 573 4136
www.tourismturkey.org

Public Holidays
1 January 2010 New Year’s Day
23 April 2010 National Sovereignty and Children’s Day
1 May 2010 Labour and Solidarity Day
9 May 2010 Commemoration of Atatürk Youth and Sports Day
30 August 2010 Victory Day
29 October 2010 Republic Day (Also a half day in the afternoon of the previous day)
Where your tour starts

Istanbul cont’d:
Consulates and Embassies cont’d:

Australian Embassy
16th Floor, Suzer Plaza
Elmadag Askerocagi
Caddesi No. 15, Sisli
Istanbul 34367, Turkey
Tel: +90 212 243 1333
Fax: +90 212 243 1332
istanbul@austrade.gov.au

Canadian Consulate
Istiklal Caddesi, 189/5
Beyoglu, 34433 Istanbul –
Turkey
Tel: + 90 (212) 251-9838
Fax: + 90 (212) 251-9888

New Zealand Embassy
Ibn Caddesi No:13 K:4
Kavaklidere/Ankara, Turkey
Tel: (+90 312) 467 9054
Fax: (+90 312) 467 9013
nzembassyankara@ttmail.com

South African Honorary
Consulate
Alarko Centre
Muallim Naci Cad. No 69
Ortakoy
Istanbul, Turkey
Tel: +90 212 227 5200
Fax: + 90 212 260 2378
ialaton@alarko.com.tr

United States Consulate
General
_ştınỳe Mahallesi, Kapıcalar
Mevkii No.2
_ştınỳe 34460 - Istanbul /
Turkey
Tel: (90) 212-335 90 00

Madrid, Spain
Currency: Euro €
Language: Spanish (Castillian)
Climate: Average seasonal temperatures: Spring 5-21°C
(41-69.8 °F), Summer 15-30°C (59-86 °F), Autumn 5-25°C
(41-77 °F).
Country Code: +34

Arriving in Madrid
Arriving by Plane: The best and easiest way to your hotel in
Madrid is to take a taxi directly from the airport for
approximately €25.
Alternatively, you can catch the Madrid Metro line number 8
(Pink) from the airport to the city for approximately €2 and
then take a taxi to your hotel.

Arriving by Train: From Madrid’s main train station, Atocha,
catch a taxi directly to the tour start hotel for approximately
€10 - €15.

Getting around – public transport:
The central city and main sights of Madrid are very compact
and walking is usually the best way to explore the city. The
Madrid metro system is also very easy to use with numbered
and coloured lines with a single trip costing €1 and a one
day travel pass costing €5.20. Tickets are available at metro
stations before travelling.

Istanbul cont’d:
Consulates and Embassies cont’d:
Where your tour starts

Madrid cont’d:

Itinerary for tours starting in Madrid:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

Tours starting in Madrid will include an orientation tour of the city and included entry to the Royal Palace with a local guide. This may be substituted for a tour of the Prado Museum if the Palace is closed for an official state function. As part of the tour there is also the choice of attending the optional activities including a visit to the Valley of the Fallen and a traditional Spanish dinner in the heart of the city.

Ideas of sites to visit in your free time

La Puerta del Sol – This is Madrid’s most famous and most central square, located just a short walk from the Plaza Mayor. Originally it was the site of one of the city’s gates but now is the hub for shopping in the city.

Plaza Toros Las Ventas - The home of bullfighting in Spain is at Plaza Toros Las Ventas in Madrid. The massive bullring can be found in the Guindalera quarter of Madrid’s Salamanca district to the northeast of the city centre. Guided tours are run throughout the year and usually take place in the morning.

The Prado - Madrid’s top cultural sight, and one of the world’s greatest art galleries. Its dazzling display includes works by the great European masters such as Velázquez, Goya, Raphael, and Rubens. Closed Mondays.

The Reina Sofia - Madrid’s 18th century hospital was beautifully remodelled and converted into a museum of contemporary and modern art. Highlights include Picasso’s ‘Woman in Blue’ and Guernica paintings, as well as works by Miró and Dali. Closed Tuesdays and various other days.

El Parque de Retiro - Madrid’s main park is not far from the city’s main tourist attractions such as the Prado Museum, and is a popular and magnificent place for a stroll. Home to several sculptures, monuments, and a boating lake, and there are free concerts throughout the summer.

Tourist Information

Municipal Office of Tourist Information
Plaza Mayor, 3
Madrid
Tel: +34 91 366 54 77
Open: 10:00am – 8:00pm M-F, 10:00 – 2:00pm Sat, closed Sun.
www.esmadrid.com
Los Galayos

Botoneras 5, 28012 Madrid
Phone: 34 91 366 30 28

The best Spanish cuisine since 1894. Located in the Plaza Mayor of Madrid. Enjoy our food and ambience in a place you’ll never forget.

www.losgalayos.net
Where your tour starts

Madrid cont’d:
Public Holidays
1 January 2010  New Year’s Day
6 January 2010  Epiphany
20 March 2010  San José
2 April 2010  Easter Friday
1 May 2010  Labour Day
2 May 2010  Fiesta de la Comunidad
15 May 2010  San Isidro
15 August 2010  Feast of the Assumption
12 October 2010  Spain’s National Day
1 November 2010  All Saints Day
9 November 2010  Almudena
6 December 2010  Constitution Day
8 December 2010  Feast of the Immaculate Conception
25 December 2010  Christmas Day

Consulates and Embassies

Australian Embassy
Torre Espacio
Paseo de la Castellana, 259D, Planta 24
Madrid 28046
Tel: +34 91 353 6600
Fax: +34 91 353 6692

Canadian Embassy
Núñez de Balboa, 35
28001 Madrid
Tel: (34) 914 233 250
Fax: (34) 914 233 251
Admin:
mdrid@international.gc.ca
Consular Section: mdrid-cs@international.gc.ca

New Zealand
Pinar 7, 3rd floor, Madrid
Tel: (+34) 915 230 226
Fax: (+34) 915 230 171
embnuevazelanda@telefonic a.net

South African Embassy
Edificio Lista
Calle de Claudio Coello 91-6
Cor of J Ortega Y Gasset
Madrid 28006
Tel: +34 91 436 3780
Fax: +34 91 577 7414
embassy@sudafrica.com
(General)
consular@sudafrica.com
(Consular)

United States Embassy
Madrid
Tel: +91-587-2200
Fax: +91-587-2303
Tel: +91-587-2240
Tel: 91-587-2200
(emergencies after hours)
Discover the Show of the Moulin Rouge!

1000 costumes of feathers, rhinestones and sequins, sumptuous settings, original music, the giant Aquarium, the world famous French Cancan and... the 60 Doriss Girls!

Dinner & Show at 7 pm - Show at 9 pm & 11 pm
Montmartre - 82, boulevard de Clichy - 75018 Paris
www.moulin-rouge.com
Where your tour starts

Paris, France

Currency: Euro €
Language: French
Climate: Average seasonal temperatures: Spring 4-20°C (40-68°F), Summer 13-25°C (55-77°F), Autumn 5-21°C (41-70°F)
Country Code: +33

Arriving in Paris

Paris has two international airports. The larger is Roissy Charles de Gaulle, which has airport code CDG. It is located about 25 kilometres (15 miles) northeast of Paris. The second airport is Orly, airport code ORY, 14 kilometres (9 miles) south of Paris. A variety of public and private ground transportation is available to take you to Paris from either airport.

CDG Airport Arrival

Taxi fares from Roissy Charles de Gaulle to Paris city centre are about €50 - €70
Taxi stands are located outside the terminal exits. Allow one hour travel time.

Roissybus leaves every 15 minutes from 6:00am to 11:00pm daily and travels to Opéra metro station. The fare is approximately €8 and is payable on board. Travel time is approximately 1 hour.

By Train: RER Line B leaves every 15 minutes from 5:00am to 00:00 on week days, and 7:00am to 9:00pm on weekends. A single ticket costs approximately €7.70 and travel time to Gare du Nord is approximately 35 minutes. Be aware that the RER and metro can be difficult with luggage.

Orly Airport Arrival

Taxi fares from Orly to Paris city centre are approximately €30 – 40 – the journey will take approximately 45 minutes.
OrlyBus travels to Place Denfert-Rochereau from 6:30am to 11:00pm with a departure every 12 minutes. The ticket costs approximately €5.50 and the journey takes approximately 45 minutes.

By Train: RER Line C leaves Orly airport from 5:45am to 11:10pm with trains every 15 minutes until 9:00pm, then every 30 minutes. A single ticket costs approximately €5.25 and the travel time to Gare d’Austerlitz is approximately 35 minutes.

Travelling to the Campsite for Concept (Budget) and Camping tours

*Please check in your Tour Travel Documents that you are staying at Camping Paris – Est. If not then you will have to make different travel arrangements.
La Bonne Franquette
Aimer, manger, boire & chanter à Montmartre

MUSÉE
DU
LOUVRE
Where your tour starts

Paris cont’d: Arriving in Paris
Camping Paris – Est
Boulevard des Allies, 94507 Champigny Sur Marne Cedex, France
Transport: RER A2 to Joinville Le Pont from Chatelet Les Halles, then 101 bus to Camping Paris-Est.

Getting around – public transport:
Paris is a great city to walk around and you’ll often discover hidden gems best on foot. However, to maximise your time it’s best to get comfortable with the Metro system.

The Paris métro system is a marvel of efficiency, providing safe and fast transportation for more than nine million passengers each day. Métro lines are numbered from 1 to 15, while the direction of trains is indicated by the name of the last station on the line. For example, eastbound Line 1 trains are identified Chateau de Vincennes, while westbound Line 1 trains are identified La Défense.

To enter the métro system, insert your ticket into a turnstile slot and go through the turnstile, taking the stamped ticket. You may change lines as needed to reach your destination, without using additional tickets.

You can purchase a full day ticket, or purchase a ticket for a single journey. Métro trains begin running at about 5:30am and continue until about 00:30am. Free maps of the métro system are available at stations.

Itinerary for tours starting in Paris:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel/Contiki Village notice board for details.

Tours starting in Paris will include a sightseeing city tour by coach that will show you the major sites of Paris. You’ll see the Eiffel Tower, Arc de Triomphe, the Louvre, the Champs Elysees and Notre Dame Cathedral. There’s also the choice of some optional activities including a traditional Parisian dinner and a famous cabaret show.

Sites to visit in your free time

Eiffel Tower - Travel to the top of this remarkable feat of engineering and design, brainchild of Frenchman Gustav Eiffel. Long-recognised as a symbol of the city, it is stunning by night and the view is breathtaking by day. Open daily.

Louvre - Visit the home of one of the world’s most important art collections and see the two most popular exhibits, Leonardo da Vinci’s Mona Lisa and the Venus de Milo of the Hellenistic Age. Closed Tuesdays.
Where your tour starts

Paris cont’d: Sites to visit in your free time

Shops and markets - Browse through the stores of the Rue de Rivoli and Boulevard Haussmann, or perhaps shop in one of the city’s many fashion houses in the home of haute couture. Most shops are closed on Sundays.

Arc De Triomphe - Visit the world’s most famous triumphal arch and photograph the amazing view of twelve avenues radiating from the arch at the centre. Magic! Open daily.

Musée d’Orsay - Explore the world’s largest and most comprehensive Impressionist Collection featuring work by the likes of Pierre-August Renoir, Edgar Degas and Vincent Van Gogh. Closed Mondays.

Tourist Information:
Paris Convention and Visitors Bureau - 25 rue des Pyramides - 75001 Paris - +33 (0)8 92 68 30 00 (0,34 €/min)
www.parisinfo.com

Public Holidays
1 January 2010 New Year’s Day
13 April 2010 Easter Monday
1 May 2010 Labour Day
8 May 2010 Victory 1945
20 May 2010 Ascension
30 May 2010 Whit Monday
14 July 2010 Bastille Day
15 August 2010 Assumption Day
1 November 2010 All Saints’ Day
11 November 2010 Armistice 1918
25 December 2010 Christmas Day

Consulates and Embassies

Australian Embassy
4 Rue Jean Rey
Paris 75724 Cedex 15
Tel: +33 1 4059 3300
Fax: +33 1 4059 3315
Info.Paris@dfat.gov.au

Canadian Embassy
Consular Services
35, avenue Montaigne
75008 Paris
Metro: Franklin Roosevelt or Alma Marceau
Tel: +33 (1)4443 2902
Fax: +33 (1)4443 2986

New Zealand
Consular Service
Tel: +33 (0) 14501 4341
Fax: +33(0) 14501 4344
Email: nzembassy.paris@fr.oleane.com

South African Embassy
59 Quai d’Orsay
75343 Paris Cedex 07
Tel: + 33 1 5359 2323
Fax: + 33 1 4550 3044 (General)
Fax: + 33 1 4550 3044 (Admin)
Fax: + 33 1 4753 9970 (Consular)
info@afriquesud.net (General)
aphanee@foreign.gov.za (Consular)
Where your tour starts

**Paris cont’d:**
**Consulates and Embassies cont’d:**
United States Embassy
2, avenue Gabriel
75382 Paris Cedex 08
Switchboard: +33 1 43 12 22 22
Fax: +33 1 42 66 97 83

**Rome, Italy**
**Currency:** Euro €
**Language:** Italian
**Climate:** Average seasonal temperatures: Spring 7-23 °C (45-73°F), Summer 17-30°C (63-86°F), Autumn 9-26°C (48-79°F).
**Country Code:** +39

**Arriving in Rome**
Rome has two international airports Leonardo da Vinci Airport (also known as Fiumicino FCO) and Ciampino CIA.

**Leonardo da Vinci airport arrival**
**By train:** From Leonardo da Vinci airport, follow the signs to Stazione FS/Railway Station. Buy a ticket “Per Termini” at the FS ticket counter or from one of the machines in the station. A ticket costs €11. You must validate your ticket by inserting it in the validation machine before you enter the train.

**By taxi:** A taxi from the airport to the city costs approximately €40.

**Ciampino airport arrival**
**Rail or bus** - Easyjet and Ryanair offer Terravision Express Shuttle Bus rides to the city centre. A single fare costs approximately €8. Alternatively, there is a bus available to take passengers to the nearby train station from where it’s possible to take a train into Rome. Travel time into the city centre is about half an hour, but traffic can be terrible in Rome!

**By taxi:** The official taxis are white and identified by the illuminated Taxi sign on the roof. Ensure the meter is running, and check the approximate price of the journey beforehand. The fare will be approximately €35.

**Getting around – public transport:**
Walking is by far the best way to get around Rome, but there are easy to use metro facilities to take you longer distances. A one way journey (called a B/T) costs €1 and lasts for one journey of any distance, and a day pass costs (called a B/G) €4 and is valid all day on the metro, buses and trams. Tickets can be purchased from tabacs or newsagents.
Where your tour starts

Rome cont’d:
Itinerary for tours starting in Rome:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.
Tours starting in Rome will include a special access sightseeing tour by coach which will show you the major sites of Rome. You’ll see sights including the Colosseum and Vatican City. Your tour will also include a walking tour to show you some of the other famous sights of Rome including the Trevi Fountain, Spanish Steps and Pantheon. Depending on your tour you may also have the choice of joining an optional excursion dinner whilst you’re in Rome.

Sites to visit in your free time
Pantheon - The Pantheon is an impressive example of the exquisite architectural technique of ancient Rome. Built as a temple dedicated to all the gods, erected by Marcus Agrippa in 25 B.C. and later rebuilt by Hadrian around 120 A.D., the Pantheon underwent several transformations: a Christian church in 609 and a fortress in Medieval Times. Open daily.

Castel St Angelo - A fortress which was built in 139 A.D. by Emperor Hadrian. It owes its name to the statues of angels placed on the top. Inside you can enjoy Raphael’s frescoes as well as the Pope’s apartments. Outside you can enjoy the amazing views over the Vatican from the top. Closed Mondays.

Capitoline Hill Museums - Based upon an architectural sketch by Michelangelo, this 17th-century museum showcases a prominent collection of artefacts, art and archaeological finds. Items range from the first century B.C. to the 17th century A.D., including the famous fragments of a massive sculpture of Constantine. Considered to be the oldest national museum in the world, the Capitoline Hill Museum was founded in 1471 by Pope Sextus IV with the donation to the Roman people of bronze statues of the Lateran (the She-Wolf, the Spinario, the Camillo and the enormous head of emperor Constantine with the hand and globe of power). Closed Mondays.

Tourist Information:
Comune di Roma
Piazza del Campidoglio, 1
00186 Roma
Ufficio turismo
Via Leopardi 24
00185 Roma
www.turismoroma.it
Where your tour starts

Rome cont’d:
Public Holidays:

1 January 2010  New Year’s Day
6 January 2010  Epiphany
4 April 2010  Easter Sunday
5 April 2010  Easter Monday
25 April 2010  Liberation Day
1 May 2010  Labour Day
2 June 2010  Anniversary of the Republic
15 August 2010  Assumption of the Virgin
1 November 2010  All Saints’ Day
8 December 2010  Day of Immaculate Conception
25 December 2010  Christmas Day
26 December 2010  Santo Stefano

Consulates and Embassies

Australian Embassy
Via Antonio Bosio 5
Rome 00161
Tel: +39 06 852 721
Fax: +39 06 8527 2300
General enquiries: info-rome@dfat.gov.au
Consular enquiries: consular-rome@dfat.gov.au

Canadian Embassy
Via Zara 30, 00198 Rome
Tel: (+39) 06-85444.2911
(recorded information only)
Fax: (+39) 06-85444.2912
rome.citizenservices@international.gc.ca

New Zealand Embassy
Via Clitunno 44
Rome 00198
Tel: (+39) 06 853 7501
Fax: (+39) 06 440 2984
rome@nzembassy.it

South African Embassy
Via Tanaro 14
00198
Rome
Tel: + 39 06 85 2541
Fax: + 39 06 8535 7992
Fax: + 39 06 8424 2237
(Consular)
General:
rome.accounts@foreign.gov.za
Consular:
rome.consular@foreign.gov.za

United States Embassy
Mailing address:
via Vittorio Veneto 121 - 00187
Tel (switchboard): (+39) 06.46741
Tel: (+39) 06.4674.2420/2421
Fax: (+39) 06.4674.2244
uscitizensrome@state.gov or

Split, Croatia
Currency: Kuna (Kn)
Language: Croatian
Climate: Average seasonal temperatures: Spring 10-18°C (50-65°F), Summer 21-25°C (70-77°F), Autumn 12-21°C (54-70°F)
Country Code: +385
Where your tour starts

Split cont’d:
Arriving in Split

Arriving by Plane: The best and easiest way to the centre of Split or the port area is to take a taxi directly from the airport taking 30-40min for approximately 150-250Kn, depending on the time of day (evenings are more expensive).

Alternatively, local bus No. 37 connects the airport with the local bus station in Split a few kilometres north of the town centre. Then you’ll need another bus or taxi to town or to the port area. The price is 30Kn and they operate every 20 minutes during the airport operating hours.

Getting around – public transport:
The central city and main sights of Split are very compact and walking is usually the best way to explore the city. Taxis are readily available.

Itinerary for tours starting in Split:
The Croatian Island Cruising tour begins in the port area of Split at 12:00pm. You’ll board your exclusive Contiki cruise boat, meet your Contiki Rep and fellow passengers before setting sail to Hvar that afternoon.

Sites to visit in your free time

Diocletian’s Palace - More than just a collection of tattered old ruins, this protected complex provides an up-close look at the richly-layered history of Split. The ruins of Diocletian’s Palace, built between the late 3rd and the early 4th centuries A.D., can be found throughout the city. Open daily.

Archaeological Museum of Split - The Archaeological Museum of Split is considered to be the oldest museum institution in Croatia. Founded in 1820, the museum has been at its present location since 1922. The Museum contains approximately 150,000 items and is particularly noted for having the largest collection of gems in Croatia. Closed Sundays.

Mestrovic Gallery - The Mestrovic Gallery contains many of the works of Ivan Mestrovic. A friend of Rodin, Ivan Mestrovic was widely considered one of the most important sculptors of the 20th century. Closed Mondays and Public Holidays.

People’s Square - (Local Name: Narodni Trg Pjaca) Dating from the 15th century, the People’s Square in Split features many interesting Renaissance, Venetian, and Gothic buildings built by the nobility. One particular building to note is the Venetian-Gothic Cambi Palace.

Tourist Information

Split Tourist Information Centre
Peristil bb
Rel: +385 (0)21 345606
www.visitsplit.com
VIENNA RESIDENCE ORCHESTRA
Mozart & Strauss
CONCERT

Daily PALACE AUERSPERG
6:30 & 8:15 pm

Address: Palais Auersperg,
Auerspergstrasse 1, 1080 Wien
Tel +43 1 817 21 78
Fax:+43 1 813 28 65
mail: konzert@residenzorchester.at
web: www.wro.at
Where your tour starts

Split cont’d:
Public Holidays
1 January 2010 New Year’s Day
6 January 2010 Epiphany
5 April 2010 Easter Monday
1 May 2010 Labor Day
3 June 2010 Corpus Christi
22 June 2010 Anti-Fascist Struggle Day
25 June 2010 Statehood Day
5 August 2010 Victory and Homeland Thanksgiving Day
15 August 2010 Assumption of Mary
8 October 2010 Independence Day
1 November 2010 All Saints day
25 December 2010 Christmas
26 December 2010 Saint Stephen

Consulates and Embassies

Canadian Embassy
Prilaz Gjure Dezelica 4
10000 Zagreb, Croatia
Tel: (+385) 1 488 1200
Fax: (+385) 1 488 1230
zagrb@international.gc.ca

South African Consulate
Agrokor d.d
Trg D. Petrovica 3
10 000 Zagreb
Croatia
Tel: + 385 1 4894 111
Fax: + 381 1 4844 363
branko.miksa@agrokor.hr

United States Embassy
Thomas Jefferson Street
10010 Zagreb, Croatia
Tel: +385-1-661-2200
Tel (Consular Services):
+385-1-661-2300

Vienna, Austria
Currency: Euro €
Language: German
Climate: Average seasonal temperatures: Spring -1-19°C (30-66°F), Summer 14-25°C (57-77°F), Autumn 3-20°C (37-68°F).
Country Code: +43

Arriving in Vienna
Train from Airport to City
The City Airport Train (CAT) leaves every half hour from the airport. Travel Time is 16 minutes to the city centre. A single ticket costs approximately €10.
Alternatively, catch the Airport City Train (Schnellbahn) S7 or S8 to Wien Mitte or Wien Nord. Cost is approximately €4.40.

Bus from Airport to City
The Airport Express Bus travels from the airport to Morzinplatz in the city centre. The journey takes approximately 20 minutes and costs approximately €6.
Where your tour starts

Vienna cont’d:
Getting around – public transport:
The majority of sites in Vienna are close to the city centre and easily walkable. Public transport options include trams and an underground system which can be used for longer distances. Taxis are also easily available.

Itinerary for tours starting in Vienna:
A pre-departure meeting with your Tour Manager will be held on the night your tour starts – check your tour documents and the hotel notice board for details.

Tours starting in Vienna will include a coach tour of the Burgring which will show you all the main sites, including the Hofburg Palace, Rathaus and the State Opera House. As part of the tour there is also the choice of attending optional activities which include a visit to a schnaps factory and a dinner and concert in the Schonbrunn Palace.

Sites to visit in your free time

Horse and Buggy tour - Take a horse and buggy ride around the city centre. It’s the best place in Europe to take advantage of this mode of transport with liveried drivers, shining coaches and immaculate gleaming horses.

Sisi Museum - Beautiful and celebrated Empress Elisabeth, also known as Sisi, has long since become a cult figure. The Sisi Museum in the Imperial Apartments of the Imperial Palace compares the myth and the facts. Among the highlights are numerous personal objects once owned by Elisabeth as well as the most famous portraits of the beautiful Empress. Open daily.

Kartnerstrasse - Shop for high quality items in the city’s major pedestrian shopping street. Mozart ball chocolates are a must! Most shops are closed on Sundays.

MuseumsQuartier - The Museums Quartier Wien is one of the ten largest cultural complexes in the world. But above all, it’s a forward-looking, inner-city cultural district that will have an enormous impact on future trends. The Museums Quartier unites baroque buildings, new architecture, cultural institutions of all sizes, various disciplines of art, and recreational facilities in a single spectacular location. Open daily.

Tourist Information
Vienna 1, Albertinaplatz / Maysedergasse, close to the Vienna State Opera
Daily 9am - 7pm
Tel. +43 1 24 555
www.wien.info/en
Old Vienna Schnaps museum
Near Schönbrunn Castle

Since 1875 the Fischer-Family has been producing Schnaps and Liqueur including their famous “Schönbrunner-Goldlikör” containing 23 carat gold leaf. Since that time nothing has changed... not the interior of the house, nor the method of production. Come and see the Fischer-Family, experience a warm welcome and enjoy a sampling of their products.

Internet: www.schnapsmuseum.com
e-mail: office@schnapsmuseum.com
Where your tour starts

Vienna cont’d:

Public Holidays

1 January 2010  New Year’s Day
6 January 2010  Epiphany
5 April 2010    Easter Monday
1 May 2010      National Holiday
13 May 2010     Ascension Day
24 May 2010     Whit Monday
3 June 2010     Corpus Christi
15 August 2010  Assumption of the Virgin Mary
26 October 2010 National Holiday
1 November 2010 All Saints’ Day
8 December 2010 Immaculate Conception
25 December 2010 Christmas Day
26 December 2010 Boxing Day

Consulates and Embassies

**Australian Embassy**
Mattiellstraße 2
Vienna 1040
Tel: +43 (0) 1 506 740
Fax: +43 (0) 1 504 1178

**Canadian Embassy**
Laurenzerberg 2, (3rd floor)
A-1010 Vienna
Tel.: +43 (1) 531-38-3000
Fax: +43 (1) 531-38-3321
Email: vienn@international.gc.ca

**South African**
Sandgasse 33
Vienna 1190
Tel: + 43 1 320 6493
Fax: + 43 1 320 649 351
Fax: + 43 1 320 0814 (Consular / Immigration and Civic Affairs)
Administration: vienna.consular@foreign.gov.za
Immigration and Civic Affairs: vienna.consular@foreign.gov.za

**United States Embassy**
Boltzmanngasse 16
A-1090 Vienna
Tel: (+43-1) 31339-0
Fax: (+43-1) 310 06 82
embassy@usembassy.at

Consular Section
Parkring 12a
A-1010 Vienna
Fax: (+43-1) 512 58 35
ConsulateVienna@state.gov
You can travel to over 30 countries in Europe with Contiki. The following pages provide you with some information about some of the countries we visit, so if somewhere interests you and you’re not going there on this tour, perhaps you can go there on your next one!

**ALBANIA**

**Capital:** Tirana  
**Currency:** Leke  
**Population:** 3,563,112  
**Time difference:** GMT +1 hr

**Famous for:**
- Its beautiful seas & beaches  
- Snow peaked mountains, rivers, lakes, and forests  
- Still relatively unspoiled by globalization  
- Mother Theresa was born in Albania in 1910  
- Shakespeare’s play Twelfth Night is set in Illyria, the name by which Albania was previously known  
- There are fewer than two telephones per 100 people and telephone access isn’t very reliable, some villages don’t even have access

**Manners & customs:**
It used to be the case that in Albania, a nod of the head meant ‘no’ and shaking one’s head meant ‘yes’. You’ll still experience this custom in more rural areas, particularly with the older generations. However, younger Albanians have adapted to the western nod for yes and shaking for no, which means things can get a bit confusing as you never know which one means which! Best to ask them to say ‘po’ (yes) or ‘jo’ (no).

**ekit:** There is currently no access number for Albania, ekit constantly add new countries to the access number list, for an updated version, visit www.contiki.ekit.com.

**AUSTRIA**

**Capital:** Vienna  
**Currency:** Euro  
**Population:** 8,175,000  
**Time Difference:** GMT + 1 hr.

**Famous for:**
- The spectacular Austrian Alps for bike riding, rafting, and hiking in summer, skiing and snowboarding in winter!  
- Tasty treats like Knodel (dumplings) & Schnitzel & of course, Schnapps!  
- The famous classical composers Strauss and Mozart (& the Sound of Music)  
- Hapsburg Imperial history
THE ART OF CRYSTAL FICTION

6112 Wattens, Austria, Tel. +43 (0)5224 51080
www.swarovski.com/kristallwelten

Open daily from 9:00 a.m. to 6:30 p.m.
Last entry 5:30 p.m.
Closed 2nd and 3rd week of November

SWAROVSKI
KRISTALLWELTEN
TAKE A BREAK!

Enjoy the thrill of white water rafting in the Austrian Alps.

Feelfree
RAFTING-AUSTRIA

www.feelfree.at
Working with Contiki since 1985
AUSTRIA cont’d:
Manners & customs:
Austrians can be quite formal & it’s normal to shake hands when greeting or saying goodbye. Make sure you don’t leave a restaurant or shop without saying ‘Auf Wiedersehen’ (goodbye) – which is also a great way to practice the language. Tipping is common but it’s not compulsory. On restaurant bills, 10-15% is added, so it’s customary to leave some small change to say thanks for excellent service.

ekit Toll Free access number: 0800 677 664.
ekit economy number: Vienna economy 01-253-084-0529.

BELGIUM
Capital: Brussels
Currency: Euro
Population: 10,348,276
Time difference: GMT + 1 hr

Famous for:
• Almost 400 different types of Belgian beer, each with its own glass and unique flavour.
• Mussels in Brussels - Moules avec frites (Mussels and fries), the Belgians claim that they were the real inventor of French Fries – which gained world wide popularity when visiting US soldiers took the concept home.
• Chocolate and chocolate waffles – Belgian chocolate is up there with the best in the world – and it really is better fresh!
• The headquarters of the European Union is based in Brussels.

Manners & customs:
Belgians are a friendly and oft-forgotten people as the country is surrounded by the larger and more well-known neighbours of the Netherlands, France and Germany. They speak three official languages, Dutch, French and German, but most speak English as well, and it is not uncommon for Belgians to speak five languages.

ekit Toll Free access number: 0800 49943
ekit economy number: Brussels economy 02-792-5116
ekit Nationwide economy number: 078 160 170

BULGARIA
Capital: Sophia
Currency: Leve
Population: 7,973,000
Time difference: GMT + 1 hr
Places we travel to

BULGARIA cont’d:

Famous for:
- Long sandy beaches along the Black sea.
- Four major ski resorts.
- Sofia sits on a 545m plateau at the foot of the Mt Vitosha mountain range.
- Beautiful women!

Manners and customs:
Tipping is officially discouraged although a 10% tip is usually well received. A nod of the head means ‘no’, a shake - yes. Dress is generally informal and evening dress is rare.

ektit access number: There is currently no access number for Bulgaria, ektit constantly add new countries to the access number list, for an updated version, visit contiki.ektit.com.

CROATIA
Capital: Zagreb
Currency: Kuna
Population: 4,495,904
Time difference: GMT +1hr

Famous for:
- Its Mediterranean feel - its beaches were the playgrounds of the rich and famous of Europe before WWI.
- The mix of Italian, Balkan and Austrian food, seafood being the most popular along the coast.
- Neck ties (cravat) are said to have originated in Croatia.
- Dubrovnik’s fortified walls make it one of the most magnificent and well preserved fortified cities in the world.
- 1185 islands, each with its own unique history and attributes.
- Secluded beaches, lush islands, crystal-clear seas and quaint fishing villages make this country worthy of our own special Contiki Croatian Island Cruise boat.

Manners and customs:
Initial greetings will tend to be quite formal. A handshake, direct eye contact and the appropriate greeting for the time of day are common practice. At social gatherings the hosts introduce guests, usually starting with the women and then moving on to the men in a rough approximation of age order, oldest to youngest.

ektit Toll free access number: 0800-222-553

CZECH REPUBLIC
Capital: Prague
Currency: Czech Koruna (CZK)
Population: 10,250,000
Time difference: GMT +1 hr.
**Places we travel to**

**CZECH REPUBLIC cont’d:**

**Famous For:**
- The postcard perfect capital of Prague
- Locals with a healthy appetite for some of their favourite foods like sauerkraut, dumplings, goulash, ‘bramborake’ (a kind of potato pancake) and many delicious cream cakes.
- Beer is their most popular drink and Pilsner was invented in the Czech Republic.
- Their culture includes considerable folklore, film and music festivals and trade fairs and the Czechs are known for their progressive and vibrant arts scene.

**Manners & customs:**
A very friendly welcome is the norm here from the locals. They enjoy many sports especially skiing, ski touring and mountain walking.

**ekit Toll Free access number:** 800 142 069

**DENMARK**

- **Capital:** Copenhagen
- **Currency:** Danish Krone
- **Population:** 5,400,000
- **Time difference:** GMT + 1 hr

**Famous for:**
- Hans Christian Andersen and his fairytales including the Little Mermaid.
- LEGO – an ingenious child’s toy
- Denmark is the home of Carlsberg Beer
- Nazi resistant Royal Family during WWII

**Manners & customs:**
The Danes are often frank and informal in their attitudes. Tipping has almost been abolished and any tipping should only be as a recognition of good service. Dress is informal and smoking is not welcome in many places.

**ekit Toll Free access number:** 8088 5538 or 8088 3550

**ekit Nationwide economy number:** 036 927 846

**EGYPT**

- **Capital:** Cairo
- **Currency:** Egyptian Pound (LE)
- **Population:** 76,117,420
- **Time difference:** GMT + 2 hrs.

**Manners and customs:**
The people are very religious, warm and hospitable. It is a great honour for them to act as host to foreign visitors and they have a good sense of humour. Ramadan is the most important Islamic festival where devout Muslims fast from dawn till dusk for a month. Learn to relax and slow down in Egypt - time is not a priority. ‘Baksheesh’ is a tip for service and sometimes used wrongly as a bribe or to beg from tourists.
Places we travel to

EGYPT cont’d:
ekit access number: There is currently no access number for Egypt. ekit constantly add new countries to the access number list, for an updated version, visit contiki.ekit.com.

FINLAND
Capital: Helsinki
Currency: Euro
Population: 5,200,000
Time difference: GMT + 2 hrs.

Famous for:
• Vast forests and unspoiled wilderness.
• Santa Claus in Lapland!
• About one-third of the land area of Finland is within the Arctic Circle.
• In the mountainous far north - Lapland - the sun does not rise for several months in the middle of winter.
• In summer the midnight sun shines from mid-May and does not set for 70 days.
• Crayfish and smoked reindeer meat are popular Finnish specialities.
• The national pastime is taking a sauna and many homes have their own.

Manners & customs:
The country has no monarchy, and unlike Norway, Sweden and Denmark, the Finns take a fierce pride in their democracy. Restaurants add 14% service charge during the week and 15% on Sundays and public holidays.

FRANCE
Capital: Paris
Currency: Euro
Population: 60,424,000
Time difference: GMT + 1 hr.

Famous for:
• The iconic Eiffel Tower, constructed as an entrance gate for the 1889 World Fair
• The Champagne region produces an iconic style of sparkling white wine
• Cheese, cheese and more cheese! The French have a different type of cheese for every day of the year
• The bloody history of the French Revolution
• It’s the fashion capital of the world
• Star spotting at the Cannes Film Festival

Manners & customs:
Handshaking is performed on meeting and parting. The French are often seen by outsiders as brusque - they greet foreigners the same as they would a fellow citizen.
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FRANCE cont’d:

ekit Toll Free access number: 0805 113 721 or 0800 902 292
ekit economy numbers: Paris 01-73-0456-78, Nice 04-89-12-00-32, Lyon 04-26-99-85-81
ekit nationwide economy: 0820 60 0052

GERMANY

Capital: Berlin
Currency: Euro
Population: 83,030,000
Time difference: GMT + 1 hr.

Famous for:
- Rhine valley wines and the lively Munich Beerhalls
- Festivals such as Fasching and Oktoberfest - both in Munich
- The world-famous ballet in Stuttgart
- Car manufacturing of Mercedes and BMW
- The central location of interest for 20th century European Historians
- Romantic castles such as Neuschwanstein castle – the one the Disney Castle was modelled on

Manners & customs:
Both married and older women are addressed as ‘Frau’.
Tipping is not expected. Customs for formal dress are similar to that of Britain.

ekit Toll Free access number: 0800 100 6492 or 0800 182 2261
ekit economy numbers: Berlin 030-3001-90670, Munich 089-7104-24543

GREECE

Capital: Athens
Currency: Euro
Population: 10,270,000
Time difference: GMT + 2 hrs.

Famous for:
- Its beautiful, clean beaches and more than 1400 islands
- Pictures of whitewashed buildings on the side of rugged cliffs overlooking the Mediterranean ocean.
- The land of ancient Greek Gods
- The timeless teachings of Ancient philosophers
- The Olympics were started in 776BC in Olympia, Greece and only finished when an earthquake destroyed the town. The tradition was revived to form the Modern Olympics in the late 1800s.
- Traditional singing and dancing - visitors are encouraged to join in!
- Olives, goat cheese, olive oil, fresh fish, and grapes. Greeks also bake Baklava, a really delicious layered dessert made with puffed pastry and nuts with a glaze.
Don’t miss out on this superb full day trip - a great opportunity to get an off-shore view of Corfu’s idyllic scenery. We sail up the East Coast, make frequent stops and also drop anchor at a lively seaside resort. Lunch is included in the price.

Come Afloat on George’s Boat !!!
Places we travel to

GREECE cont’d:
Manners & customs:
The Greeks are generally gregarious, generous and hospitable, handshaking is common and a nod of the head is considered negative. Tipping is normal at 10% of the bill.

ekit Toll Free access number: 00800-125-741
or 00800-1809-201-2429

HUNGARY
Capital: Budapest
Currency: Hungarian Forint
Population: 10,032,375
Time difference: GMT + 1hr

Famous For:
• The biro pen was invented by Hungarian Lazio Biro.
• Hungarian goulash, a famous meat dish flavoured with paprika. Other specialities include fish soup, Ujhazy chicken soup, and strudel pastries filled with sour cherries, cottage cheese or poppy seeds.
• Its spas and thermal baths throughout the country, including several in the capital, Budapest.

Manners and customs:
If you are invited to a Hungarian’s home for a meal, bring a box of good chocolates, flowers or Western liquor. Do not bring wine, as the Hungarians are proud of the wines they produce. Hungarians give flowers in odd numbers, but not 13, which is considered an unlucky number.

ekit Toll Free access number: 06800-17053 or 06800-15970

ITALY
Capital: Rome
Currency: Euro
Population: 58,057,000
Time difference: GMT + 1 hr.

Famous for:
• Ancient Roman history of the Senate and famous soldiers like Julius Caesar
• Amazing feasts of fine foods and wines from locally grown produce
• Renaissance masters such as Michelangelo, Rafael and Leonardo
• Spectacular coastlines along the Cinque Terre and Amalfi Coast
• Remains of Pompeii – the city covered in ash by erupting Mt. Vesuvius
• Iconic buildings such as the Colosseum and the Pantheon
• Shopping paradise through the cobblestone streets of famous leather and gold stores
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Monaco
Places we travel to

ITALY cont’d:
Manners & customs:
It is considered courteous to shake hands warmly on both arriving and leaving and to kiss the hand of a married woman. Italians eat their main meal in the afternoon, around 1.00pm. The starter is generally ‘antipasto’ - a mixed plate of cold hors d’oeuvres. Italian cuisine is not only pasta and pizza; each of the 20 different regions of the country has its own distinct cuisine. The family is an important Italian institution and a marriage is not really considered a marriage until a child is born.

Note: When visiting places of a religious significance in Italy, it is necessary to dress appropriately. Your Tour Manager will advise you further.

ekkit Toll Free access number: 800 985 675 or 800 783 882
ekkit economy number: Milan economy 02 3631 1926, Rome economy 06-9165-7473

LIECHTENSTEIN
Capital: Vaduz
Currency: Uses Swiss Currency
Population: 33,440
Time difference: GMT + 1 hr

Famous for:
• Private banks and the financial sector.
• Stamps! A mecca for anyone who has a stamp collection stash.
• With an area of 160 sq. km/61.8 sq miles, Liechtenstein is the fourth smallest state in Europe.

Manners & customs:
People in the Principality tend to be far more formal than most other cultures. They are generally on time for appointments, both business and social, and expect you to show the same courtesy.
Tipping is 10-15% as well as service charges.

ekkit access number: There is currently no access number for Liechtenstein. ekit constantly add new countries to the access number list, for an updated version, visit www.contiki.ekit.com.

MACEDONIA
Capital: Skopje
Currency: Denar
Population: 2,045,262
Time difference: GMT +1hr

Famous for:
• The country is dotted with around 50 large and small lakes, the most significant ones being the lakes of Ohrid, Prespa, and Dojran.
ristorante Vecchia Firenze
Macedonia cont’d: Famous for

- The Macedonian folk dance, Teskoto (The Hard One). It is a male dance for which music is provided by the tapan and the zurula (large pipes). It starts very slowly and gets progressively faster. This dance symbolizes the national awakening of the Macedonian people.
- The town of Ohrid and Lake Ohrid are UNESCO world heritage sites.
- Lake Ohrid is Europe’s oldest lake and is 289 m (948 ft.) deep, making it the seventh deepest lake in Europe.

Manners & customs:
English, French and German are the most widely used languages.

ekit access number: There is currently no access number for Macedonia, ekit constantly add new countries to the access number list, for an updated version, visit www.contiki.ekit.com.

PRINCIPALITY OF MONACO

Capital: Monaco Ville
Currency: Euro
Population: 32,300
Time difference: GMT + 1 hr.

Famous for:

- Being a hot-spot for the extremely rich and famous
- Being one of the smallest states in Europe, it’s a country in its own right.
- Covering a narrow coastal strip just over 4 km in length, on the Mediterranean sea shore and at the foot of the Southern Alps.
- The prestigious Monaco Grand Prix
- The royal family of Monaco, the Grimaldi family. Monaco’s royal family became a popular subject of tabloid journalism when the American actress Grace Kelly married Prince Rainier III.

Manners & customs:
Etiquette in Monaco is influenced by the country’s unusual blending of roles as an international tax haven, exclusive resort destination in combination with the Monegasque traditions. The Monegasque are proud of the country’s history and residents strive to maintain the quality of life that exists there. The principality attracts people from a variety of nationalities who are nevertheless united by a high level of personal wealth. The rules of etiquette are much like those found in France with an emphasis on respect for privacy.

ekit Toll Free access number: 0800 913 588

ekit hints on calling in Monaco:
Places we travel to

THE NETHERLANDS
Political Capital: Den Haag (The Hague)
Official Capital: Amsterdam
Currency: Euro
Population: 16,318,000
Time difference: GMT + 1 hr

Famous for:
- Nearly half the country being reclaimed from the sea
- Amsterdam, the largest city, has more canals than Venice, containing over 100km (60 miles) of waterways, spanned by 1000 bridges.
- The famous Red Light District
- The Dutch are a nation of cyclists and in Amsterdam alone 540,000 people have bicycles
- Restaurants offering Indonesian cuisine are famous in the Netherlands

Manners & customs:
The Dutch people are polite and courteous and prefer formal greetings on first meetings. When meeting friends and relatives, the Dutch often kiss each other on the cheek three times.

ekit Toll Free access number: 0800 020 3235 or 0800 023 3971
ekit economy number: Amsterdam 0207 084 130, Rotterdam 0107 994 093

NORWAY
Capital: Oslo
Currency: Norwegian Krone
Population: 4,575,000
Time difference: GMT + 1 hr

Famous for:
- 2800km (1,700 miles) of its coastline on the North Atlantic, full of beautiful fjords, inlets, peninsulas and islands. Over 80 per cent of the country is taken up by wild mountains and forests.
- Its mountainous landscape provides excellent skiing; in fact the word ‘ski’ is Norwegian.
- Oslo’s impressive Vigelandsparken Sculpture Park, famous for its 212 sculptures.
- The new Oslo Opera House is home to world-class opera and ballet performances and groundbreaking architecture
- Liquor laws are very strict and in some parts of the country alcohol is not available at all.
- Norwegian meals are often large with lots of fish and seafood specialities.
Places we travel to

NORWAY cont’d: Manners and customs:
Norwegians are very polite, handshaking is popular, and dress is informal. Cross country and downhill skiing are popular and a Nordic speciality is ski jumping. In the past 50 years, Norway has won more Olympic gold medals in Nordic skiing than any other country.

**ekit Toll Free access number:** 800 11 357 or 800 15794

**ekit economy number:** Oslo 021-563-229

POLAND

Capital: Warsaw
Currency: Zloty
Population: 38,626,000
Time difference: GMT + 1 hr

Famous for:
- The completely reconstructed capital of Warsaw, after it was flattened in WWII
- Nicholas Copernicus was a Polish astronomer who changed perceptions of the universe. Previously people had believed that the earth was the centre of the universe.
- Poland was the birthplace of Pope John Paul II, Maria Sklodowska-Curie (Marie Curie), and Fryderyk Chopin.
- The national dish of Poland is Bigos, made with Sauerkraut, cabbage, onions and any variety of left over meat.
- The national drink is Vodka, which is drunk chilled before, during and after nearly every meal.

**Manners and customs:**
**ekit Toll Free access number:** 00800 111 3535 or 00800 0121 1827

REPUBLIC OF IRELAND

Capital: Dublin
Currency: Euro
Population: 3,970,000
Time difference: GMT

Famous for:
- People who know how to enjoy themselves and are happy to share their jovial attitude with tourists and friends alike
- The Aran Islands, rolling hills of Tipperary and the Cliffs of Moher
- Warm Irish pubs with live music
- Fascinating history and culture

**Manners & customs:**
The centre of Irish culture is the local pub. From your first pint of Guinness (yes, it really does taste better in Ireland) you’ll be made to feel welcome here. The Irish have a warm and welcoming reputation for a reason – and they’ll impress travellers – by inviting them in to join conversations or rounds at the bar.
Places we travel to

REPUBLIC OF IRELAND cont’d: Manners & customs
They are relatively conservative though, and don’t appreciate conversations on religion or religious issues unless you agree wholeheartedly with their views.

ekit Toll Free access number: 1800 992 363
or 1800 559 634

ekit economy number: Dublin economy 01-486-1296

ekit Nationwide economy: 1850-930-363

RUSSIA
Capital: Moscow
Currency: Rouble
Population: 144,000,000
Time difference: GMT + 3 hrs

Famous for:
• Being the largest country in the world: it has 11 time zones, 23,000 miles of coastline, more than 100,000 rivers, the world’s largest forest, and the largest lake (Lake Baikal).
• Abounding natural resources with huge oil reserves
• An extreme mix of wealth and poverty, where billionaires cruise the same streets as the homeless.
• Ballet – including the famous Bolshoi Ballet and dancers such Rudolf Nureyev and Anna Pavlova
• Classical music composers Tchaikovsky and Rachmaninoff
• Literary masters such as Tolstoy, Pushkin, and Dostoevsky.
• Fine vodka

Manners and customs:
Patience is essential with Russians. In Russian, vodka and water mean the same thing. Russians think nothing of consuming more of vodka in a day than water and it’s enjoyed at all times of the day.

ekit Toll Free access number: 8 10 800 2843 3011
or 8 10 800 2174 1012

SERBIA
Capital: Belgrade
Currency: Dinar
Population: 9,778,991
Time difference: GMT +1hr

Famous for:
Becoming a stand-alone sovereign republic in 2006 after Montenegro voted for independence from the Union of Serbia and Montenegro.

Manners & customs:
When eating, the knife should not be used to push food on to the fork. When meeting people, say their first name, shake hands and say “Drago mi je” (Pleased to meet you). When saying cheers “Ziveli” touch glasses and look into the eyes of all the people you toast with.
Serbia cont’d: Manners & customs

ekit access number: There is currently no access number for Serbia, ekit constantly add new countries to the access number list, for an updated version, visit contiki.ekit.com.

SLOVENIA

Capital: Ljubljana
Currency: Euro
Population: 1,964,000
Time difference: GMT + 2 hrs.

Famous for:
- Over 7500 karst caves. The term Karst comes from the Slovenian region of Kras and is used to describe distinctive landforms that develop on rock types readily dissolved in water.
- Lake Bled and its surrounding countryside is one of the Slovenia’s most scenic areas.
- Over 300 permanent waterfalls.

Manners & customs:
For many years the Slovenes were considered to be a serious, strict and formal people. Today, as easy going and industrious people they are by far the most “European” of the former Yugoslavian republics.

SPAIN

Capital: Madrid
Currency: Euro
Population: 40,280,000
Time difference: GMT + 1 hr.

Famous for:
- Traditional Spanish Bullfights. These may have become controversial internationally, but the Spanish generally continue to love the excitement
- The Running of the Bulls in Pamplona.
- La Tomatina. Held on the last Wednesday of August each year in the town of Buñol, Spain, more than one hundred metric tons of over-ripe tomatoes are thrown in the streets.
- Spanish flamenco, which includes the song, the dance and the guitar is an iconic form of dance first known in the region of Andalusia.
- It’s seafood. Many of the specialities of Spanish cuisine are based on eels, bream and squid.
- Andalusia is noted for its cooking, especially featuring Gazpacho, a cold vegetable soup.
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Places we travel to

Split cont’d: Manners & customs
The custom of Siesta is gradually disappearing and department stores now stay open through the traditional 3-hour Siesta.

ekit Toll Free access number: 800 099 665 or 900 931 951
ekit economy number: Madrid economy 91-787-25-91, Barcelona economy 935-453-120

ekit Nationwide economy number: 90 198 80 70

SWEDEN
Capital: Stockholm
Currency: Swedish Krone
Population: 8,986,000
Time difference: GMT + 1 hr

Famous for:
• One of the highest standards of living and life expectancies in the world.
• Full of great forests that cover two-thirds of the country, there are some 96,000 lakes.
• In the far North the summer lasts only about six weeks but the sun never sets; in mid-winter there is almost total darkness for six weeks.
• Stockholm, the capital city on the West Coast, is constructed on a maze of islands.
• Swedish food was made famous by the Smorgasbord - the Scandinavian cold table - a seemingly endless array of delicacies from smoked salmon and dozens of varieties of herring to smoked reindeer meat and honey.
• Midsummer is always celebrated - maypoles, garlands, flower-decked houses, dancing and special midsummer dishes typify this popular festival.

Manners and customs:
When you want to “skål” (cheers while drinking alcohol) with someone at the table, catch their eye first, while holding your glass at chest height. If they have their glass at the same height and are smiling at you then raise your glass while maintaining eye contact, drink a sip! The eyes can drop here – and then, before returning your glass to the table, make eye-contact once more and pause your glass at chest height on its way back down.

ekit Toll Free access number: 0200 888 074 or 0207 94782
ekit economy number: Stockholm economy 08-5069 2159

SWITZERLAND
Capital: Bern
Currency: Francs
Population: 7,450,000
Time difference: GMT + 1 hr
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Places we travel to

Switzerland cont’d: Famous for
- Swiss banks – the Swiss traditionally offer store houses of no name bank accounts where people can store their money away from other governments.
- Cheese and chocolate are a must in the Swiss diet.
- Being the crest of Europe with mountain peaks as high as 4570m, (15,000 ft) above sea level. There are over 100 glaciers in the country.
- Being completely surrounded by land. With Italy to the South, France to the West, Germany to the North and Liechtenstein and Austria to the East, Switzerland is completely surrounded land.
- It has managed to maintain neutrality through both world wars.
- Swiss watches. Considered the best quality in the world, watches available in Switzerland are much cheaper than elsewhere.

Manners & customs:
Etiquette and social customs are very formal. Swiss Germans tend to be extremely hard-working. Smoking during a meal is not polite. Tipping 12.5% -15% is usual – even when the prices seem high!

Turkey

Famous for:
- Ancient ruins of many civilizations including Hittites, Trojans, Greeks, Romans, Byzantine Empire, Seljuks and Ottomans.
- Spanning 2 continents. 1% of the country is in Europe, 99% is in Asia.
- Turkish coffee houses. The Turks introduced coffee into Europe and it’s an important part of life here. Even the smallest Turkish village has its coffee house as the social centre.
- Turkish Bath houses are also an important part of society. You sit wrapped in a towel on a large heated stone, while being rubbed down by a bath attendant.

Manners & customs:
Hospitality plays an important role in the Turkish way of life. Following religious laws of the Koran, the Turkish people are most gracious and generous hosts and all guests (‘misafir’) are treated in the best possible manner. Turks also make every effort to communicate, no matter what language you speak.
Places we travel to

UNITED KINGDOM OF GREAT BRITAIN & NORTHERN IRELAND
Capital: London
Currency: Pounds
Population: 60,000,000
Time difference: GMT

Famous for:
- The royal family. The UK’s royal family is one of the most famous in the world and many of their palaces and residences are open for public viewing.
- Writers and poets such as Shakespeare, Robert Burns and Walter Scott.
- Scotland is noted for its bagpipes, kilts, haggis and whisky.
- The Welsh have a passion for rugby and music and you’ll also find many indecipherable road signs in Wales!
- The English are known for their high tea and full breakfasts of bacon, sausage, eggs and beans and their love of football (soccer).
- The Northern Irish are best known for the spectacular Giant’s Causeway, being the place the Titanic was built and the country’s turbulent recent history.

Manners and customs:
The British are said to be traditional and conservative but they’re also a nation of eccentrics and are known for their marvellous sense of humour. Never push in front of someone who is waiting in a line and never shirk your turn to buy a ‘round’ of drinks at the pub.

VATICAN CITY (Holy See)
Capital: Vatican City
Currency: You can use Euro for the areas you can get into.
Population: 826
Time difference: GMT +1

Famous for:
One of the holiest sites in Christendom, the Vatican City is home to the head of the Roman Catholic Church, the Pope. The Michelangelo designed St Peter’s Basilica is spectacular and his painted Sistine Chapel ceiling in the Vatican Museums is amazing.

Manners & customs:
It is important that you dress appropriately for a visit to the Vatican City. This means that you need to have your shoulders and knees covered as a sign of respect. There are also conventions to follow – such as silence and no photographs being allowed in the Sistine Chapel.

See Italy.
Useful words

‘When in Rome...’ It’s fun to learn a few phrases in the countries that you’re travelling to. Here are a few ideas on some key words & phrases of some of the countries you might visit on your tour.

<table>
<thead>
<tr>
<th>English</th>
<th>French</th>
<th>German</th>
<th>Spanish</th>
<th>Italian</th>
<th>Greek</th>
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<tbody>
<tr>
<td>Good morning</td>
<td>Bonjour</td>
<td>Guten Morgen</td>
<td>Buenos días</td>
<td>Buongiorno</td>
<td>Kalimera</td>
</tr>
<tr>
<td>Goodbye</td>
<td>S’il vous plait</td>
<td>Auf Wiedesehen</td>
<td>Adios</td>
<td>Arrivederci</td>
<td>Yassou</td>
</tr>
<tr>
<td>Please</td>
<td>Merci</td>
<td>Bitte</td>
<td>Por favor</td>
<td>Perfavore</td>
<td>Parakalo</td>
</tr>
<tr>
<td>Thank you</td>
<td>Oui</td>
<td>Ja</td>
<td>Gracias</td>
<td>Grazie</td>
<td>Effaristo</td>
</tr>
<tr>
<td>Yes</td>
<td>Non</td>
<td>Nein</td>
<td>Si</td>
<td>Si</td>
<td>Ne</td>
</tr>
<tr>
<td>No</td>
<td>Non</td>
<td>Nein</td>
<td>No</td>
<td>No</td>
<td>Oki</td>
</tr>
<tr>
<td>Where is?</td>
<td>Où est?</td>
<td>Wo ist?</td>
<td>Dónde ésta?</td>
<td>Dóvé</td>
<td>Poo eeneh?</td>
</tr>
<tr>
<td>The toilet</td>
<td>les toilettes</td>
<td>Die Toilettte</td>
<td>el lavabo</td>
<td>el gabinetto</td>
<td>To cahlhtes</td>
</tr>
<tr>
<td>The bank</td>
<td>la banque</td>
<td>Die Bank</td>
<td>Banco</td>
<td>Banca</td>
<td>Trapeza</td>
</tr>
<tr>
<td>Post Office</td>
<td>la Poste</td>
<td>Die Post</td>
<td>Correos</td>
<td>Ufficio Postale</td>
<td>Takedromeo</td>
</tr>
<tr>
<td>The bill</td>
<td>l’addition</td>
<td>Die Rechnung</td>
<td>La cuenta</td>
<td>Il Conto</td>
<td>To logharizamo</td>
</tr>
<tr>
<td>Ladies</td>
<td>Dames</td>
<td>Damen</td>
<td>Enoras</td>
<td>Donne</td>
<td>Ynekon</td>
</tr>
<tr>
<td>Gents</td>
<td>Messieurs</td>
<td>Herren</td>
<td>Senores</td>
<td>Uomini</td>
<td>Anthmon</td>
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<tr>
<td>Stamp</td>
<td>Timbre</td>
<td>Briefmarke</td>
<td>Sello</td>
<td>Francobollo</td>
<td>Grammatessimo</td>
</tr>
<tr>
<td>One/Two</td>
<td>Un/Deux</td>
<td>Eins/Zwei</td>
<td>Uno/Due</td>
<td>Uno/Due</td>
<td>Ena/Thio</td>
</tr>
<tr>
<td>Three/Four</td>
<td>Trois/Quatre</td>
<td>Drei/Ver</td>
<td>Tres/Cuarto</td>
<td>Tre/Quattro</td>
<td>Tria/Tesera</td>
</tr>
<tr>
<td>Five/Six</td>
<td>Cinq/Six</td>
<td>Funk/Sechs</td>
<td>Cinco/Seis</td>
<td>Cinque/Sei</td>
<td>Penida/Eksi</td>
</tr>
<tr>
<td>Seven/Eight</td>
<td>Sept/Sept</td>
<td>Sieben/Acht</td>
<td>Siete/Ocho</td>
<td>Sette/Otto</td>
<td>Epta/Otka</td>
</tr>
<tr>
<td>Nine/Ten</td>
<td>Neuf/Dix</td>
<td>Neun/Zehn</td>
<td>Nueve/Diez</td>
<td>Nove/Diec</td>
<td>Enea/Theka</td>
</tr>
<tr>
<td>Open</td>
<td>Ouvert</td>
<td>Geöffnet</td>
<td>Abiero</td>
<td>Aperto</td>
<td>Anlton</td>
</tr>
<tr>
<td>Closed</td>
<td>Fermé</td>
<td>Geschlossen</td>
<td>Cerrado</td>
<td>Chiuso</td>
<td>Klsson</td>
</tr>
<tr>
<td>Hot</td>
<td>Chaud</td>
<td>Heiss</td>
<td>Caliente</td>
<td>Caldo</td>
<td>Zesto</td>
</tr>
<tr>
<td>Cold</td>
<td>Froid</td>
<td>Kalt</td>
<td>Frio</td>
<td>Freddo</td>
<td>Krio</td>
</tr>
<tr>
<td>Water</td>
<td>Eau</td>
<td>Wasser</td>
<td>Agua</td>
<td>Acqua</td>
<td>Nero</td>
</tr>
<tr>
<td>Tea</td>
<td>Thé</td>
<td>Tee</td>
<td>Té</td>
<td>Té</td>
<td>Chai</td>
</tr>
<tr>
<td>Coffee</td>
<td>Café</td>
<td>Kaffee</td>
<td>Café</td>
<td>Caffé</td>
<td>Kafe</td>
</tr>
<tr>
<td>Beer</td>
<td>Biere</td>
<td>Bier</td>
<td>Cerveza</td>
<td>Bira</td>
<td>Bira</td>
</tr>
<tr>
<td>Wine</td>
<td>Vin</td>
<td>Wein</td>
<td>Vino</td>
<td>Vino</td>
<td>Krasi</td>
</tr>
<tr>
<td>Excuse me</td>
<td>Excusez-moi</td>
<td>Entschuldigung sie</td>
<td>Perdón</td>
<td>Scusi</td>
<td>Sygnomi</td>
</tr>
<tr>
<td>(Sorry)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
General Information

Clothing sizes
Sizes vary from country to country around the world. No doubt while in Europe you will want to buy clothes, so as a guide we have listed the approximate comparative sizes to help you when trying clothes on.

Men

Suits and coats
American/English 36 38 40 42 44 46 48
Continental 46 48 50 52 54 56 58

Shirts
American - English 15 15 1/2 15 3/4 16 16 1/2 17
Continental 38 39 40 41 42 43

Sweaters
American/English 34 36-38 40-42 44
Continental 44 46-48 50-52 54

Shoes
American 7 1/2 8 8 1/2 9 1/2 10 11
Continental 40 41 42 43 44 45

Women

Dresses, coats and suits
American 32 34 36 38 40
English 10 12 14 16 18
Continental 38 40 42 44 46

Blouses and sweaters
American 32 34 36 38 40 42 44
English 34 36 38 40 42 44 46
Continental 40 42 44 46 48 50 52

Shoes
American 5 5 1/2 6 1/2 7 1/2 8 1/2 9 9 1/2
English 3 1/2 4 5 6 7 7 1/2 8
Continental 36 37 38 39 40 41 42

Children’s wear
American 1 4 6 8 10 13 15
English 1 2 5 7 9 10 12
Continental 1 2 5 7 9 10 12

Currency conversion table
To assist you when converting the excursion costs into your own currency, the table below gives details of approximate exchange rates (as of November 2009). As exchange rates vary, this information should be used as a guide only:

<table>
<thead>
<tr>
<th>Currency</th>
<th>USD</th>
<th>CAD</th>
<th>AUD</th>
<th>NZD</th>
<th>ZAR</th>
<th>GBP</th>
<th>EUR</th>
</tr>
</thead>
<tbody>
<tr>
<td>GBP</td>
<td>0.59</td>
<td>0.56</td>
<td>0.55</td>
<td>0.44</td>
<td>0.08</td>
<td>1.00</td>
<td>0.89</td>
</tr>
<tr>
<td>CHF</td>
<td>1.01</td>
<td>0.96</td>
<td>0.94</td>
<td>0.75</td>
<td>0.14</td>
<td>1.69</td>
<td>1.51</td>
</tr>
<tr>
<td>CZK</td>
<td>17.04</td>
<td>16.21</td>
<td>15.83</td>
<td>12.70</td>
<td>2.29</td>
<td>28.53</td>
<td>25.4</td>
</tr>
<tr>
<td>EGP</td>
<td>5.44</td>
<td>5.17</td>
<td>5.05</td>
<td>4.05</td>
<td>0.73</td>
<td>9.12</td>
<td>8.13</td>
</tr>
<tr>
<td>PLN</td>
<td>2.73</td>
<td>2.61</td>
<td>2.55</td>
<td>2.05</td>
<td>0.37</td>
<td>4.60</td>
<td>4.10</td>
</tr>
<tr>
<td>RUB</td>
<td>28.72</td>
<td>27.32</td>
<td>26.72</td>
<td>21.43</td>
<td>3.87</td>
<td>48.10</td>
<td>42.9</td>
</tr>
<tr>
<td>TRY</td>
<td>1.48</td>
<td>1.41</td>
<td>1.38</td>
<td>1.10</td>
<td>0.20</td>
<td>2.48</td>
<td>2.21</td>
</tr>
<tr>
<td>NOK</td>
<td>5.60</td>
<td>5.32</td>
<td>5.20</td>
<td>4.17</td>
<td>0.75</td>
<td>9.37</td>
<td>8.37</td>
</tr>
<tr>
<td>DKK</td>
<td>4.97</td>
<td>4.73</td>
<td>4.63</td>
<td>3.71</td>
<td>0.67</td>
<td>8.34</td>
<td>7.44</td>
</tr>
<tr>
<td>EUR</td>
<td>0.66</td>
<td>0.63</td>
<td>0.62</td>
<td>0.49</td>
<td>0.09</td>
<td>1.12</td>
<td>1.00</td>
</tr>
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</table>
## General Information

### Contiki approved european shops & factories

<table>
<thead>
<tr>
<th>City</th>
<th>Name of Company</th>
<th>Main Products</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amsterdam</td>
<td>Irene Hoeve</td>
<td>Dutch clogs, cheese</td>
</tr>
<tr>
<td>Florence</td>
<td>Leonardo’s Leather works</td>
<td>Italian leather, fashion ware, handbags, silver &amp; jewellery</td>
</tr>
<tr>
<td>Innsbruck</td>
<td>Swarovski</td>
<td>Austrian Crystal</td>
</tr>
<tr>
<td>Lucerne</td>
<td>Harry’s Swiss Watch Centre</td>
<td>Swiss watches, Swiss army knives, souvenirs, cuckoo clocks</td>
</tr>
<tr>
<td>Paris/Grasse/Eze</td>
<td>Fragonard</td>
<td>French Perfume</td>
</tr>
<tr>
<td>St. Goar</td>
<td>Montag’s Souvenir Shop</td>
<td>Beersteins, German knives, Steiff bears, Birkenstocks, cuckoo clocks, souvenirs</td>
</tr>
<tr>
<td>Venice</td>
<td>Galleria San Marco</td>
<td>Venetian Glass</td>
</tr>
<tr>
<td>Venice</td>
<td>Il Merletto Lace School</td>
<td>Venetian Lace</td>
</tr>
<tr>
<td>Vienna</td>
<td>Swarovski</td>
<td>Austrian Crystal</td>
</tr>
</tbody>
</table>
Tour Managers & Drivers Required for 2011

Tour Managers
Excellent communication & people skills
Excellent organisation & administration skills
Have a valid UK visa or European Passport

Tour Drivers
Have a valid European Passport
Good references & a clean driving record
Excellent people skills
Have an enthusiastic and positive attitude

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contiki@contiki.com

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contiki@contiki.com.au

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Toronto, ON M3B 1S9.
Telephone: (416) 932 9377
contactus@contiki.ca

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Telephone: +27 11 280 8400
reservations.sa@contiki.com

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China Square Central #02-29 (Nankin Row)
Singapore 048660.
Telephone: +65 6337 8166
contiki@pacific.net.sg
info@contiki.com.sg

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